

AGENDA ITEM NO: 6.

MEETING DATE: August 6, 2024

STAFF REPORT – COVER SHEET

SUBJECT: Departmental Second Quarter Reports: 2024 DATE: July 26, 2024

DEPARTMENT: Communications PREPARED BY: Liana Wiebe

1. SUMMARY OF ISSUE:

Quarterly reports from individual departments are grouped together into one quarterly report, covering most aspects of City operations for the previous quarter.

The 2024 Second Quarter Reports from City departments are presented for Council’s review.

2. RECOMMENDATION:

Recommendation that the Second Quarter Reports for City departments for the period of April to June 2024 be received for information.



Jamie Leggatt, Director of Communications and
Legislative Services

**3. CHIEF ADMINISTRATIVE OFFICER’S
RECOMMENDATION/COMMENTS:**

Supports recommendation.



David Blain, CAO

SECOND QUARTER REPORTS: 2024



CITY OF
CHILLIWACK

SECOND QUARTER REPORT SUMMARY APRIL - JUNE, 2024



New Business Licenses



Building Permits



Bylaw Complaints



5

Trail nodes added along
Canyon to Coast: Experience
the Fraser Trail

109

Attendees at CHC
Healthy Aging event



12

Neighbourhood
demographic profiles
completed



22

Community events
supported by
Recreation and Culture



1,137

Calls for Fire
Department
service

215

households participated
in the City-Wide Garage
Sale



42 media
inquiries



19 new e-newsletter
subscribers



12 print ads placed
in the local paper



5 press releases
issued



ENGINEERING
UTILITIES
TRANSPORTATION
DRAINAGE
ENVIRONMENTAL SERVICES

SECOND QUARTER REPORT, 2024

ENGINEERING UTILITIES



LINEAR UTILITIES UPGRADES

This project combines upgrades to seven water mains and two sanitary sewers. The water main upgrades will increase fire flow, protect water quality and provide capacity to meet future demand. The sanitary sewer upgrades will replace aging infrastructure and increase capacity to support development.

Construction began in September 2023 and the design-build team of Sandpiper Contracting/ Wedler Engineering has completed water main upgrades on:

- Wells Road, Vedder to Rochester
- Ashwell Road
- Wellington Avenue
- Nowell Street
- Reece Avenue
- Andrews Avenue
- Candow St. / Henley Ave. / George St.
- Chilliwack Mountain Road

Upcoming works include sewer main upgrades on Knight Road and Schweyey Road.



NONLINEAR UTILITIES UPGRADE PREDESIGNS

Predesigns are underway for a new concrete reservoir at Chilliwack Mountain, replacement of one existing reservoir on Marble Hill and replacement of a water pressure reducing valve at Sunrise Drive.

The redesigns will evaluate different design options and provide cost estimates for recommending the most feasible solution. The objective is to provide adequate water demand flexibility, redundancy and reliability within the water distribution system.

The redesigns are scheduled to be completed by fall 2024.

WWTP BIOLOGICAL TREATMENT SYSTEM EXPANSION

The Waste Water Treatment Plant (WWTP) relies on biological treatment to meet federal and provincial effluent quality. The City's WWTP biological treatment process requires the use of a trickling filter, which is at the end of its service life. The biological treatment expansion project will provide additional capacity to the WWTP and once commissioned, the trickling filter will be removed from service.

The design-build team, Trittech Group Ltd. / Stantec Consulting Ltd, is currently working on design with an expectation to start construction works in the fall of 2024. The project is due to be completed by March 2026.

ENGINEERING UTILITIES



WWTP OUTFALL REHABILITATION PROJECT

The WWTP outfall is critical infrastructure that must be maintained to ensure that the WWTP remains in compliance with legislation governing its discharge. A bathymetric survey and concurrent follow up dive inspection in November 2023 confirmed that a section of the outfall in the Fraser River required repairs.

Jakes Construction achieved substantial completion in May 2024. Remaining works include ecological restoration and maintenance over the span of five years.



WASTE DISCHARGE PERMIT UPDATE

The City renewed five waste discharge permits in the second quarter for beverage, food processing, water bottling, and plastic manufacturing industries as part of the City's sanitary sewer source control program.

WATER CONSERVATION PLAN UPDATE

The City entered Stage 1 water restrictions on May 1. Following the implementation, the most common complaints reported were for lawn sprinkling and washing of impermeable outdoor surfaces.



GOOD AS GOLD CONTEST

To promote community engagement, the City rebranded the 'Ugliest Lawn Contest' to the 'Good as Gold Contest.' Residents are encouraged to conserve water by maintaining their lawns in dormant state while keeping them neat and mowed.



ENGINEERING TRANSPORTATION & DRAINAGE

TYSON - KEITH WILSON DESIGN-BUILD PROJECT

The contractor continues to work on Tyson Road and Keith Wilson Road. Tyson Road base gravels for road widening, 20% of street lighting works and 75% of the new storm sewer has been installed. Keith Wilson Road has seen base gravel for road widening, 50% of street lighting works and concrete curb and gutter installations are underway.

The project includes pedestrian and cyclist facilities, improvements to the Keith Wilson / Tyson roundabout and the Tyson Road and South Sumas Road intersections.



DOWNTOWN BREEZEWAY & YALE ROAD CROSSWALK

Work began in June on the downtown breezeway which will provide a pedestrian plaza to connect Yale Road to the Victoria parking lot. The mid-block crosswalk on Yale Road will be relocated to align with the breezeway, and rapid rectangular flashing beacon crosswalk signs will be installed to improve pedestrian safety.

The project is scheduled to be completed by the end of September.

KNIGHT ROAD AND MARY STREET CYCLING IMPROVEMENTS

Knight Road from Evans Road to east of Topaz Drive and Mary Street from Hodgins Avenue to Princess Avenue underwent preliminary design, public consultation and detailed engineering design for active transportation infrastructure and accessibility improvements along these corridors.

Knight Road will have bike lanes that are protected by concrete medians, and Mary Street will have bike lanes separated by line markings.

Work on Mary Street is underway and is expected to be completed by mid August. Knight Road is scheduled to be completed by the end of August.

ASPHALT REHABILITATION

Paving completed on:

- Chilliwack Mountain Rd. from Grand View Rd. to Schweyey Rd.
- Reece Ave. from Young Rd. to Williams St.
- Vedder Mountain Rd. from the municipal boundary to Yarrow Central Rd. at the railway tracks was paved, widened and bike lanes were added.

RAILWAY CROSSINGS

CN Railway in coordination with the City replaced the tracks, ballast, tie and crossing surface on Lickman Road as well as asphalt paving works at the Yale Road (Rosedale) and Annis Road crossings.

ENGINEERING TRANSPORTATION & DRAINAGE

STREET LIGHTS AND TRAFFIC SIGNALS

Street Lights

Two solar street lights have been installed on Trethewey Avenue, and three lights have been installed in the Park and Ride parking lot on Yale Road at Lickman Road.

These are the first solar street lights installed in Chilliwack and are considered a trial while staff determine if they get enough solar energy year round to charge the lights. This option will be considered in locations where the lighting is considered temporary or no other option is available due to impractical hydro servicing or cost.



New Traffic Signals

Two new traffic signals were commissioned. Evans Road at Commercial Court and Scheweyey Road at Cedarbrook Road now have new traffic lights.

BRIDGE INSPECTION PROGRAM

There are 23 bridges and ancillary structures in Chilliwack that are routinely inspected by a qualified bridge inspection engineer.

Inspections began in the spring, and once completed, the City will receive a final report with recommendations for repairs and maintenance as well as updated load capacities for applicable structures.



CULVERT PROJECTS

In April, a new culvert was installed on McSween Road crossing the Bell Slough to reinstate the connection of the slough. The installation was a result of recommendations contained in the Bell Slough Study with the goal of improving water quality and habitat within the slough.

Native tree and shrub species will be planted this fall.



ENGINEERING ENVIRONMENTAL SERVICES

EARTH MONTH

Every April, the Environmental Services Department coordinates programs to celebrate Earth Month. Activities include environmental education, habitat enhancement, waste reduction and cleanup events.

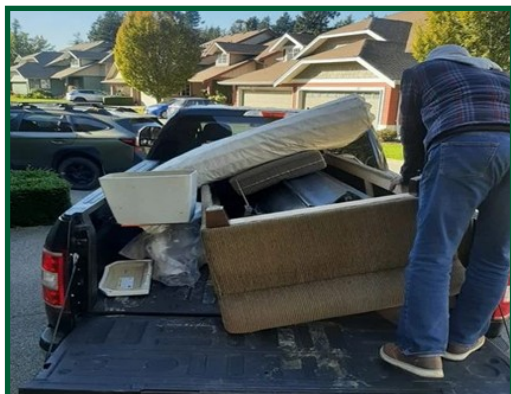
Habitat Enhancement and Environmental Education



Environmental Services staff partnered with volunteers, local schools, and other organizations to carry out plantings along the Hope Slough.

Residential Large Item Pick Up

For the spring Residential Large Item Pick Up event, three non-profit organizations helped pick up bulky items from residents by donation. Due to popular demand the City will continue to host this event twice a year, with one in the spring and the other in the fall. The groups collected a total of 5.28 tonnes of garbage and the City supported them by providing free disposal at the Bailey Landfill.



Adopt-a-River Event

The City of Chilliwack partnered with the Chilliwack/Vedder River Clean Up Society (CVRCS) and the Fraser Valley Regional District for the biannual Adopt-a-River Program. 187 volunteers and adopting groups attended the spring clean-up on Saturday, April 20 to pick up litter and illegally dumped items. Volunteers collected 2,520kg of garbage, with 610kg of scrap metal to be recycled. The City supported the event by providing free disposal at the Bailey Landfill.

Adopt-a-Road

The Adopt-a-Road program is going strong. Three new groups signed up this quarter that have made a commitment to four cleanups a year, which brings the total to 130 Adopt-a-Road groups!



Free Scrap Metal Recycling

Residents were permitted to drop off scrap metal at the Bailey Landfill free of charge throughout the entire month of April. A total of 50 metric tonnes of scrap metal from 489 loads were collected. All of the scrap metal is transported to a processing facility owned by Schnitzer Steel where it is ultimately shipped to end markets to be recycled into new products.

ENGINEERING ENVIRONMENTAL SERVICES

City-Wide Garage Sale

The spring City-Wide Garage Sale took place on Saturday, May 11 with 215 households participating. This event promotes waste reduction through reuse and continues to be a community favourite. Garage sale hosts with leftover items were encouraged to donate them to local charities or thrift stores to keep them out of the landfill.

Food Truck Festival

Environmental Services staff participated in the Chilliwack Party in the Park Food Truck Festival on May 5 to promote food waste diversion from the landfill and other environmental initiatives.

Climate Fair

The City of Chilliwack participated in the 2024 Chilliwack Rotary Climate Fair by setting up a booth on April 13 and 14 and Mayor Popove provided opening remarks. The City's booth promoted climate initiatives in the Community and Corporate Climate Action Plans. City staff engaged with residents at the event, fielding questions and providing insights into the City's plans and goals outlined in the Climate Action Plans.



Photo by Alex Harte

SHRED-A-THON

The June 1 Shred-A-Thon & Food Drive was another huge success, collecting \$3,900 in cash donations and \$1,500 in food donations for the Salvation Army from residents making donations and using the free document shredding service. The successful event was hosted by Shred-it, Emterra, and the City of Chilliwack. The next Shred-A-Thon & Food Drive will be held in December of this year.



GO BY BIKE WEEK

The City partnered with Cycle Chilliwack and Go By Bike BC to promote Go By Bike Week from June 3 – 9. The event aims to encourage residents to leave their vehicles at home for their personal health, the health of the community, and the health of the environment. The City contributed three \$100 gift cards from local bike shops for participating residents to win.



ENGINEERING ENVIRONMENTAL SERVICES

MUNICIPAL TOP-UPS FOR ENERGY REBATES

Chilliwack is participating in the CleanBC Municipal Top-Ups Program offered by the provincial government to support the goals of the Community Climate Action Plan. The program provides provincially funded rebates for homeowners who upgrade their space and water heating systems, complete energy assessments, or enhance their home's efficiency to reduce energy consumption and greenhouse gases.

Since April 1, 2023, Chilliwack residents have been eligible for these top-up rebates, distributed by the provincial government on a first-come, first-served basis. In May 2024, an additional \$250,000 from the City's Local Government Climate Action Program funding was allocated to the Municipal Top-Ups Program. With the introduction of an expanded CleanBC Better Homes Energy Savings Program in June 2024 that helps low and middle-income households access significant rebates, the Municipal Top-Ups were adjusted to the base rates:

- Up to \$350 for Heat Pump Water Heater Fuel Switching
- Up to \$500 for Electrical Service Upgrades
- Up to \$350 for Heat Pump Fuel Switching

City staff has been promoting the CleanBC Better Homes Energy Savings Program and providing information to residents on how to participate in the CleanBC Municipal Top-Ups Program.

FRASER VALLEY ENERGY STEP CODE SUPER SERIES

The City has adopted the new changes to the BC Building Code and all new Part 9 buildings need to be constructed to minimum Step 3 of the BC Energy Step Code. To further provide support to the construction industry in the Fraser Valley, a series of Step Code workshops was conducted in collaboration with City of Chilliwack, City of Abbotsford, City of Mission, BCIT and Canadian Homebuilders Association, with funding support provided by Fortis BC and Community Futures South Fraser. The workshops conducted were able to bring together a diverse mix of industry partners comprising developers, contractors, builders, technologists and architects. A total of five workshops were conducted between May 7 and June 17. The super series provided the attendees with an overview of the BC Energy Step Code requirements and key strategies to incorporate in their integrated building design process to make buildings more efficient and comfortable.



ENGINEERING ENVIRONMENTAL SERVICES

CITY E-BIKE TRIAL

The City purchased an e-bike for staff members to utilize to attend site visits and meetings, aiming to minimize emissions that would otherwise occur from using a conventional vehicle. Environmental Services staff will monitor e-bike usage and track data to evaluate the program's effectiveness. Based on the outcomes of this trial, there may be opportunities to expand the initiative further.



PARR ROAD GREEN DEPOT SCALE AND SCALE-HOUSE IMPROVEMENTS

The City completed significant upgrades to the scale and scale-house at the Parr Road Green Depot during April and May. As a result, Parr Road now has a brand new scale-house and an expanded scale, which has been enlarged from its original dimensions of 30ft x 10ft to a more spacious 40ft x 11ft to better accommodate customers with trailers. These enhancements improve operational efficiency and capacity, ensuring better service for the community.



BAILEY SANITARY LANDFILL RECYCLING DEPOT IMPROVEMENTS

The Bailey Sanitary Landfill Recycling Depot has undergone major improvements to increase storage capacity and reduce servicing cost by replacing all twenty 6 cubic yard bins with three compactors. Using the compactors with 40 cubic yard containers provides a larger capacity to accept more materials and reduce the number of times the containers need to be emptied. The enclosed compactors and storage containers also reduce litter at the site. A new exit driveway has been constructed to manage the traffic flow and to make it easier for residents to leave the depot.





**PUBLIC WORKS,
PARKS, &
UTILITY
OPERATIONS**

SECOND QUARTER REPORT, 2024

PARKS



SALISH PARK PLAYGROUND

The existing engineered wood chips in the playground were replaced with a poured in place rubber surface to make the playground more accessible.



MACSWAN PLAYGROUND

A new playground for 2-5 year old children was installed at the intersection of MacSwan Drive and Phillip Street.



PARKS



TOWNSEND A FIELD - ARTIFICIAL TURF REPLACEMENT

The existing turf had reached its end of life. It has been replaced with new artificial turf. An improvement over the old turf was the additional installation of a shock pad between the turf and the field surface. Lines are painted for football, soccer, field hockey and mini-soccer.



COAST TO CANYON TRAIL: EXPERIENCE THE FRASER

Trail nodes were constructed with kiosks, signage, bench pads, parking (where required), drinking fountains and trash receptacles at the following locations:

- Yale Road West (at the dyke)
- Lickman Pond Trail (at Lickman Road)
- Pearce Park
- Hope River Rotary Trail (at Berkeley and Cawley)
- Ballam Road (at McDonald Road)



UTILITY OPERATIONS



MINI EXCAVATOR

The Underground Utilities Department purchased a mini excavator. A mini excavator is compact machine that provides versatility to the Operations fleet. The compact size and small footprint allow for the operator to get in to tight spaces where larger equipment can't fit, making them ideal for urban areas and small construction sites. This style of machine is highly maneuverable, with the ability to rotate 360 degrees. This makes them efficient in confined spaces and reduces the need for repositioning. This new piece of equipment is an integral part of the day to day operations and increases the department's efficiency.

MARBLE HILL WELL #12 AUTOMATION

Recently, Electrical/Mechanical staff completed the automation of the Well 12 site on Marble Hill, which provides water to residents in the Marble Hill area. Previously, the well pump could only be run using a portable generator with an operator on-site. It can now run automatically based on demand from the Marble Hill system. This well can provide 30 litres per second to the system and can be helpful under high demand scenarios. Valves were also added, which can allow water from the Marble Hill aquifer into the main Zone 1 system for all City water customers.





**RECREATION &
CULTURE**
COMMUNITY EVENTS
FACILITIES
PROGRAMS

SECOND QUARTER REPORT, 2024

RECREATION & CULTURE COMMUNITY EVENTS



CELEBRATION AND ACTIVITY GRANT

- Six community events supported.
- 1,035 residents involved.
- \$1,702 in funding provided.



COMMUNITY EVENTS

- 22 special events supported, including: Yarrow Days, Party in the Park, Greendale Plowing Match, Rotary Climate Fair, Run for Mom, Chilliwack Early Years Fair, and the Village Classic Car Show.



RECREATION FACILITIES

- Dehumidifier for Sardis Sports Complex Rinks 1 & 2 is on site, and is in the process of being installed.
- New ellipticals and exercise bikes installed at Cheam Centre.
- New rodeo viewing expansion area for the Chilliwack Fair.



RECREATION & CULTURE FACILITIES & PROGRAMS

GREAT BLUE HERON NATURE RESERVE

Programs and highlights include:

- 12,295 people came through the interpretive centre.
- Heron colony is stable, with an active nest count of 103, and is being monitored by students from UFV.
- Benthic invertebrate, fish, amphibian, and bat populations are being monitored with a focus on identifying species at risk and developing increased habitat for those species.
- Invasive plant species are being targeted for removal/control during the summer months.



CHEAM & LANDING LEISURE CENTRES

- Participated in Youth Week in May with many special events including karaoke night, BBQ and a Star Wars Day including trivia, games and snacks.
- Hosted free events as part of ParticipACTION's Community Challenge to win the title of Canada's Most Active Community.
- Rotary Outdoor pool opened in May, with nine different levels of swimming lessons offered.
- Swimming lessons currently running.



RECREATION & CULTURE FACILITIES & PROGRAMS

HERITAGE PARK

Programs held included:

- Dog Show.
- Horse Show.
- BMX competition.
- Equine Expo.
- Rock & Gem Show.



CHILLIWACK MUSEUM & ARCHIVES

- Archive visitors —102.
- Museum visitors — 1,195.
- Supplied archival images for the Downtown BIA window wrap project.
- Participated in School District Pro-D Day at Sardis Secondary, to promote the program offerings at the museum, and provided archive tours to teachers who signed up.
- Hosted "Hops & Heritage 5th Anniversary Event": a museum fundraiser with food trucks and a farmers market. Funds raised will go towards the rebranding project.
- Initiated an RFQ for rebranding services for the museum and Ion Brand Design has been awarded the project.



RECREATION & CULTURE FACILITIES & PROGRAMS



FRASER VALLEY REGIONAL LIBRARIES

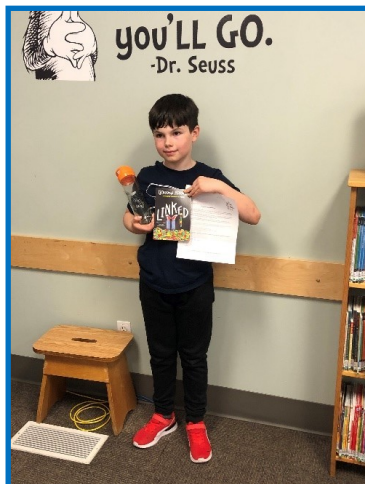
Chilliwack Library Programs

- Reading link school challenge had 18 teams with 155 participants engaged through friendly competition.
- Book club held a discussion about why books are challenged.



Yarrow Library Programs:

- Yarrow Days was a great opportunity to participate and there were 1,000 people that stopped at the library booth.
- A huge thank you to Oliver, who won an online trivia contest on the "Diary of a Wimpy Kid" series, and donated the winnings to the Yarrow Library.



FRASER VALLEY REGIONAL LIBRARIES (CONT'D)

Sardis Library Programs:

- Attended a Chilliwack Teachers' conference promoting the variety of programs and playground items the library offers.
- 143 people took part in the partnership program with Greendale Acres Farms with a hosted visit to the farm.
- Second annual Early Years Fair had over 1,100 people attending to find out about community resources available for local families.



RECREATION & CULTURE FACILITIES & PROGRAMS

COMMUNITY SCHOOL PROGRAMS

Yarrow Community School Society (YCSS)

- The second repair café was more successful than the first one and will be a new tradition due to the community interest.
- Sew Fun and Cleo's Crafts are popular programs.
- Friday night hockey is so popular that new sessions have been created just for kids and a separate teen session.

Greendale Elementary Community School Society (GECSS)

- The community party was a huge success! Live local bands, parade, show and shine including tractors, BBQ and games for the kids.
- Learning to Make a Stop Motion Movie is a new program that has participants working together and using their imagination and creativity.
- Golf instructors from Atlas Performance provided energy and skills to encourage children to try golf.



Rosedale Traditional Community School Society

- Tiny Cooks (ages 4-6) and Chefs in Training (ages 7-10), meet weekly to prepare healthy meals to share with their families.
- Preschool activities: crafts, song, stories and a visit to the Cheam Wetlands.
- Childcare Centre continues to operate at full capacity.



Promontory Heights Elementary Community School Association (PHECSA)

Programs delivered included:

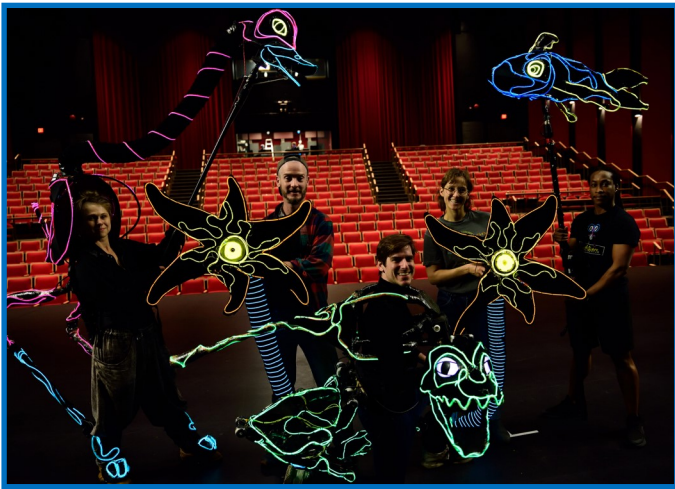
- Tween nights, parent & tot drop in, and Prime Timers for seniors ensure all ages have the ability to participate.
- Lego, floor hockey, golf, karate, dance and ceramics are just some of the activities provided this quarter.

RECREATION & CULTURE FACILITIES & PROGRAMS



CHILLIWACK ARTS & CULTURAL CENTRE

- 26 various events hosted.
- Offered arts & crafts classes including Dungeons and Dragons, Stó:lō drum making, glasswork, pottery, as well as many others.



CHILLIWACK AND DISTRICT SENIORS RESOURCES SOCIETY

- Collaborated with Chilliwack Healthier Community and Fraser Health to host a information session about the services Fraser Health provides.
- The 2024 Income Tax program saw over 1,300 seniors utilize this free program.
- Have seen a large increase in the number of older adults looking for support and referrals for affordable housing, locating a doctor and food insecurity challenges.
- Chilliwack and District Seniors Resources Society's partnership with the Salvation Army ensure that 90 seniors are receiving food hampers every two weeks.
- Bus tours and trips continue to be popular outings, with many dates selling out.



FIRE DEPARTMENT

ADMINISTRATION
FIRE OPERATIONS
FIRE PREVENTION
TRAINING AND EDUCATION
EMERGENCY MANAGEMENT &
COMMUNITY ENGAGEMENT



SECOND QUARTER REPORT, 2024

FIRE DEPARTMENT ADMINISTRATION



PERSONNEL

Career Staff:



New Position:

Wade Meeres
Assistant Fire Chief, Training/Operations
June 2024



New Position:

Trevor Kirkpatrick
Training Officer, Captain
June 2024

Fire Services Exemplary Service and BC Long Service Awards

The department presented Federal Exemplary Service medals and British Columbia Long Service medals at our Annual Appreciation and Awards Banquet. The following members received recognition of their dedication and service to our community, our province, and country to protect life, property, and the environment:

BC Long Service Awards for 25 years of service:

Firefighter Kenneth Bodholdt
Fire Chief Andrew Brown

Federal Exemplary Service Awards for 20 years of service:

Retired Assistant Fire Chief Michael Bourdon
Captain Derek Clayton
Captain Mark Janzen
Firefighter Geoffrey Lagemaat
Inspector / Investigator Dennis Trill

Retirement Appreciation Awards

An appreciation plaque was presented from the City of Chilliwack to the following members who retired over the past year and provided ten or more years of service to our department and community.

- David Dyck (1986-2023)
- Alastair Ness (2013-2023)
- Michael Bourdon (2013-2023)
- Ian Josephson (2001-2024)

City of Chilliwack Fire Department Service Pins

The department met for their annual Strategic Update and Service Recognition Meeting in May. Service pins were presented to members recognizing their dedication and years of commitment to our department and City.

- 5 years of service — 10 members
- 10 years of service — 10 members
- 15 years of service — 8 members
- 20 years of service — 6 members
- 25 years of service — 1 member
- 30 years of service — 1 member
- 35 years of service — 1 member



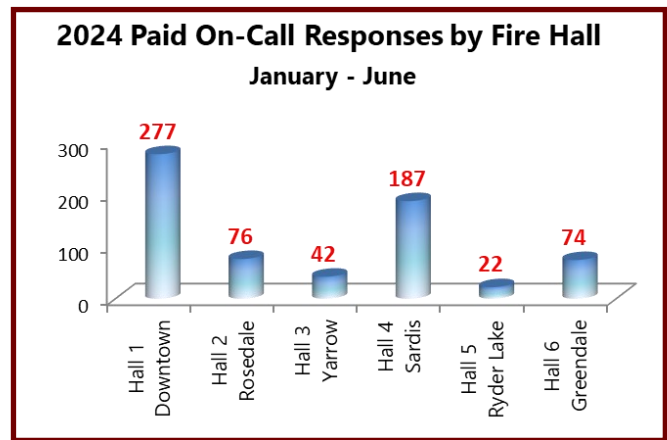
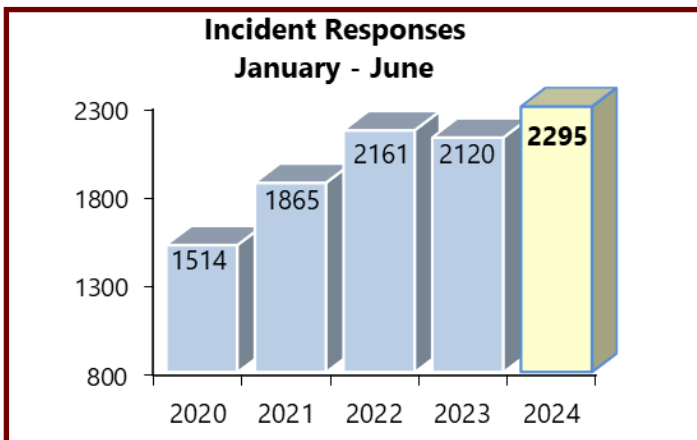
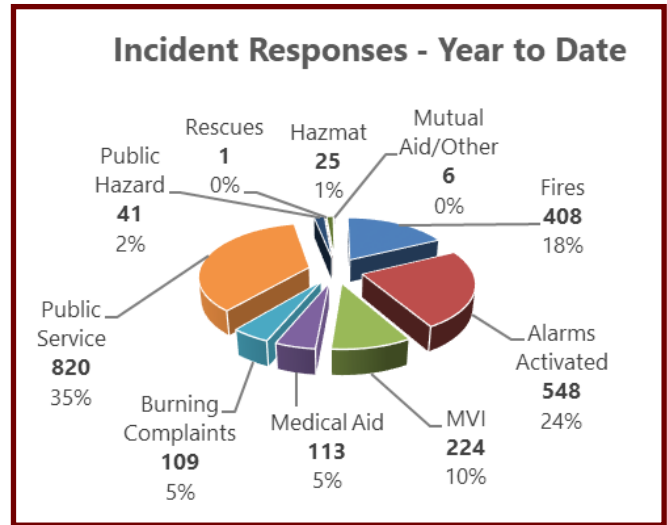
Annual Meeting, May 2024

FIRE DEPARTMENT FIRE OPERATIONS

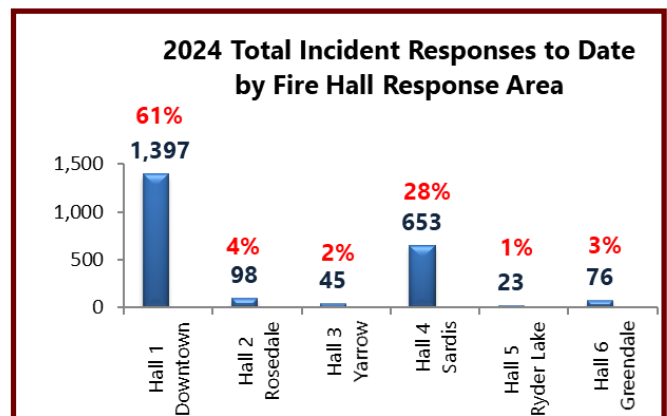


INCIDENT RESPONSES

The Chilliwack Fire Department responded to 1,137 calls for service in the second quarter (2,295 year to date). This is an increase of 175 calls compared to this time in 2023. Incidents for this quarter included 214 fires, 121 motor vehicle incidents, and 63 emergency medical aid calls. Thus far in 2024, the three leading calls for service were public service, alarms activated, and fire incident responses. These three incident response types accounted for 1,776 incidents or 77% of the total calls responded to date. To date, 2,050 (89%) of total incidents occurred in the fire hall 1 (Downtown) and fire hall 4 (Sardis) response zones.



**Vehicle Fire Incident, Yale Road
May 2024**



FIRE DEPARTMENT FIRE OPERATIONS



INCIDENT RESPONSES

| | Monthly Summary | | | 2 nd Quarter | 1 st Quarter | Year to Date |
|--|-----------------|------------|------------|-------------------------|-------------------------|--------------|
| | April | May | June | | | |
| FIRES | 71 | 82 | 61 | 214 | 194 | 408 |
| Structures | 6 | 9 | 12 | 27 | 33 | 60 |
| Vehicle | 4 | 5 | 5 | 14 | 15 | 29 |
| Outdoor / Other | 61 | 68 | 44 | 173 | 146 | 319 |
| ALARMS ACTIVATED | 88 | 81 | 86 | 255 | 293 | 548 |
| Single family residential | 33 | 32 | 46 | 111 | 117 | 228 |
| Multi-family residential | 28 | 24 | 18 | 70 | 91 | 161 |
| Non-residential | 27 | 25 | 22 | 74 | 85 | 159 |
| MVI (NO FIRE) | 44 | 37 | 40 | 121 | 103 | 224 |
| Auto Extrication | 1 | 0 | 1 | 2 | 2 | 4 |
| Provide Medical Care | 27 | 17 | 25 | 69 | 56 | 125 |
| Routine Cleanup / No injuries | 12 | 18 | 11 | 41 | 40 | 81 |
| Cancelled/Fire not required | 4 | 2 | 3 | 9 | 5 | 14 |
| EMERGENCY MEDICAL AID | 13 | 21 | 29 | 63 | 50 | 113 |
| BURNING COMPLAINTS | 17 | 13 | 22 | 52 | 57 | 109 |
| Illegal | 15 | 11 | 22 | 48 | 48 | 96 |
| Legal | 2 | 2 | 0 | 4 | 9 | 13 |
| PUBLIC SERVICE | 140 | 135 | 124 | 399 | 421 | 820 |
| Investigate safety complaints and hazards | 24 | 27 | 20 | 71 | 94 | 165 |
| Assist other agencies (BCAS, RCMP etc.) | 92 | 91 | 83 | 266 | 263 | 529 |
| Home smoke alarm/Carbon monoxide alarm | 6 | 6 | 2 | 14 | 23 | 37 |
| Post Fire Recheck/ Post Fire Investigation | 0 | 1 | 7 | 8 | 2 | 10 |
| Trapped in Elevator | 4 | 1 | 4 | 9 | 6 | 15 |
| Assist with lift or entry (non-medical) | 11 | 6 | 6 | 23 | 10 | 33 |
| Assist with water issue | 1 | 1 | 1 | 3 | 18 | 21 |
| Other | 2 | 2 | 1 | 5 | 5 | 10 |
| PUBLIC HAZARD | 7 | 5 | 7 | 19 | 22 | 41 |
| RESCUES | 0 | 0 | 0 | 0 | 1 | 1 |
| HAZARDOUS MATERIALS | 5 | 3 | 4 | 12 | 13 | 25 |
| MUTUAL AID | 0 | 1 | 1 | 2 | 4 | 6 |
| Totals | 385 | 378 | 374 | 1,137 | 1,158 | 2,295 |

Previous Years:

| | 2nd Qtr | 1 st Qtr | YTD |
|------|---------|---------------------|-------|
| 2023 | 1,123 | 997 | 2,120 |
| 2022 | 1,031 | 1,130 | 2,161 |
| 2021 | 1,038 | 827 | 1,865 |
| 2020 | 728 | 786 | 1,514 |
| 2019 | 834 | 725 | 1,559 |

FIRE DEPARTMENT FIRE PREVENTION



FIRE SAFETY & PRE-CONSTRUCTION INSPECTIONS

The Prevention division, supported by our dedicated fire suppression staff, has demonstrated remarkable commitment and effort this past quarter. Year-to-date, they have successfully completed 498 fire safety and pre-construction inspections. The team collaborates with the Building Department from the early stages of new building construction to tenant improvements, providing crucial subject matter expertise.

Additionally, inspectors diligently review Short-Term Rental applications and conduct various business and complaint-driven inspections, including special event inspections and Health & Safety Bylaw inspections. Suppression staff continue to play a vital role by assisting with regular annual inspections.

In collaboration with the Greater Vancouver Fire Chiefs Association Food Truck program, Chilliwack remains a leader in ensuring food truck safety across the Lower Mainland. During this quarter, fire inspectors completed 36 Food Truck Program inspections.



**Yarrow Days Open House, Hall 3
June 2024**

FIRE & LIFE SAFETY EDUCATION

The fire prevention division continues with the restructuring of its public education programs, prioritizing large scale events like Yarrow Days during this quarter, while minimizing smaller events. During this quarter, over 800 residents were educated in fire and life safety and emergency preparedness, through hall tours, education sessions, and a well attended Yarrow Days event.

FIRE INVESTIGATIONS/LOSSES

Fire losses for the second quarter were \$2,408,011. There were four civilian fire related injuries during this quarter. A total of 27 dollar loss reportable structure fires occurred this quarter with 22 (or 81%) occurring in residential occupancies. To date in 2024, there have been a total of 60 reportable structure fires, with 52 (87%) occurring in the Halls 1 and 4 response areas. Fire origin and cause investigations were completed to identify fire loss trends and focus education efforts to prevent future losses. In line with the provincial mandate from the Office of the Fire Commissioner, large outdoor fires are now included in department statistics as reportable fires. These fires may not incur a dollar loss, but require significant resource usage.



**Structure Fire, Lickman Road
June 2024**

FIRE DEPARTMENT TRAINING AND EDUCATION



TRAINING AND EDUCATION

In addition to maintaining structural firefighting skills this quarter, firefighters also participated in specialized training. The goal of the specialized training is to target areas and situations that are either high hazard, low frequency events, or that are becoming more frequent.

Technical Training

- ◆ **Pre-Hospital Care** is a large component of our training curriculum, and includes regularly scheduled CPR, AED, Spinal, and FR 3 certification. Additionally, every firefighter completed additional FR training to learn new skills recently mandated by the Province.
- ◆ **Full Service Operations** – 15 paid on-call (POC) firefighters completed NFPA 1001 requirements to achieve Full Service Firefighter Operations, as outlined in the Structural Firefighters Competency and Training Playbook.
- ◆ **Live Fire Training JIBC** – 14 POC firefighters participated in Live Fire Level II training in accordance with NFPA 1001 at the Justice Institute of BC.
- ◆ **Fire & Life Safety Educator** – 14 firefighters earned certification in delivering fire and life safety education to internal and external customers.
- ◆ **HazMat Operations** – 15 firefighters earned their certification in HazMat Operations in accordance with NFPA.
- ◆ **Apparatus Operations** – Chilliwack firefighters participated in joint water supply training with Chilliwack River Valley, Cultus Lake, and Columbia Valley fire departments.
- ◆ **Live Fire Training CFD** – 120 firefighters participated in in-house fire behavior training, gaining knowledge in fire development, fire growth, thermal layering, thermal imbalance, flow paths, fire travel, ventilation, and fire control.

Technical Training (continued)

- ◆ **Wildland Firefighter Training** – 45 firefighters participated in table-top and “in the field” practical wildfire training in preparation for the upcoming season.
- ◆ **Water Tender Apparatus** – Career and POC crews trained with our two new water tender apparatus in both driving and water supply operations.
- ◆ **Emergency Scene Management** – Fire officers continue to practice mitigating emergencies safely and efficiently through command board training, enabling them to build effective Incident Action plans that account for hazards and risks, set incident priorities, and assign tactics while accounting for all personnel operating at an incident.
- ◆ **Mass Casualty Incident Training** – 18 members joined multiple emergency service agencies for a mass casualty, train derailment training scenario in the City of Mission.
- ◆ **Technical Rope Rescue—Low Slope** – 40 firefighters participated in over the embankment technical rope training designed to rescue patients trapped on steep slopes.
- ◆ **School Bus Auto Extrication** – Firefighters partnered with School District 33 to test auto extrication and fire suppression techniques on a donated school bus.



**Full Service Training
April 2024**

FIRE DEPARTMENT

EMERGENCY MANAGEMENT AND COMMUNITY ENGAGEMENT



EMERGENCY PROGRAM UPDATE

In the second quarter of this year, staff continued to stay current with regulations being established to support the new *BC Emergency and Disaster Management Act (EDMA)*. The Province of B.C. recently released an interim guidance for Indigenous engagement requirements outlined in EDMA. Staff are currently reviewing this document in preparation for the publishing of regulations that will further prescribe these important requirements.

Emergency Operations Centre (EOC) team training and emergency exercises were a strong focus in this quarter. A workshop for the EOC Information Officer role was delivered to new team members to prepare them to operate in this capacity. Call centre operation, information validation and dissemination, social media monitoring, and the preparation of official statements and press releases were discussed during the workshop. The Information Officer is extremely key to managing an emergency event and staff continue to build capacity in this area.

Two tabletop exercises were also conducted in the second quarter, with almost 30 EOC team members in attendance over the two sessions. These exercises focused on the response to significant wildfire events and included the evacuation planning process. The scenarios were designed to be reflective of current conditions such as local geography, weather, and forest fuel types.

Staff also continued to work with Sqwá First Nation toward their development of a Hazard, Risk, and Vulnerability Assessment for their community and lands, with a focus on extreme weather events, structure fires, and wildland fires.

The Chilliwack Emergency Support Services (ESS) team was activated three times in this quarter to support residents displaced from residential structure fires. ESS volunteers remained active in training and seasonal readiness activities throughout the quarter, including additional training on the Evacuee Registration and Assistance (ERA) tool.

COMMUNITY ENGAGEMENT

The department continues its involvement in community events and fundraisers. During the second quarter, Chilliwack firefighters and the Chilliwack Firefighters Charitable Society participated in community events such as the Father's Day breakfast at Mountainview Harley Davidson, and Ann Davis Transition Society's annual drive-thru breakfast fundraiser.

Education Awards:

- ◆ The Chilliwack Firefighters' Education Fund provided six post-secondary awards to high school graduates.
- ◆ The Chilliwack Firefighters' Charitable Society provided four awards to graduating students from School District 33.



**Presentation of Education Awards
June 2024**



**Unveiling of restored Rosedale portable water
pump trailer, May 2024**



**LEGISLATIVE
SERVICES
VANDALISM TO
CITY FACILITIES**

SECOND QUARTER REPORT, 2024

LEGISLATIVE SERVICES

VANDALISM TO CITY FACILITIES



VANDALISM REPORT SUMMARY TABLE

| CITY OF CHILLIWACK | | | | | | | | | | | | | |
|--|------------------|------------------|------------------|------------------|------------------|------------------|------------------|-----------------|------------------|------------------|-----------------|------------------|-------------------|
| 2024 Second Quarter - Vandalism Report Summary | | | | | | | | | | | | | |
| April, May, June 2024 | | | | | | | | | | | | | |
| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year to Date |
| Public Works and Parks | \$ 1,289 | \$ 3,814 | \$ 4,001 | \$ 3,180 | \$ 12,565 | \$ 3,977 | | | | | | | \$ 28,826 |
| Recreation Facilities | \$ 350 | \$ 1,189 | \$ 250 | \$ 160 | - | \$ 6,290 | | | | | | | \$ 8,239 |
| Civic Facilities | \$ 135 | - | - | \$ 1,080 | \$ 220 | \$ 600 | | | | | | | \$ 2,035 |
| Engineering - Wire Theft | \$ 2,883 | - | - | \$ 326 | - | \$ 174 | | | | | | | \$ 3,383 |
| Fire | - | - | - | - | - | - | | | | | | | |
| 2024 TOTALS | \$ 4,657 | \$ 5,003 | \$ 4,251 | \$ 4,746 | \$ 12,785 | \$ 11,041 | | | | | | | \$ 42,483 |
| 2023 TOTALS | \$ 14,624 | \$ 13,075 | \$ 21,125 | \$ 12,771 | \$ 11,543 | \$ 11,818 | \$ 17,421 | \$ 8,076 | \$ 14,490 | \$ 12,053 | \$ 8,361 | \$ 18,163 | \$ 163,520 |



LEGISLATIVE SERVICES

VANDALISM TO CITY FACILITIES



PUBLIC WORKS AND PARKS

| Month | Item | Cost |
|--------------|---------------|--------------------|
| April | Graffiti | \$1,428.00 |
| | Vandalism | \$1,752.00 |
| May | Graffiti | \$4,212.00 |
| | Vandalism | \$8,353.00 |
| June | Graffiti | \$1,948.00 |
| | Vandalism | \$2,029.00 |
| | Total: | \$19,722.00 |

RECREATION FACILITIES

| Month | Item | Cost |
|--------------|---------------|-------------------|
| April | Graffiti | \$0.00 |
| | Vandalism | \$160.00 |
| May | Graffiti | \$0.00 |
| | Vandalism | \$0.00 |
| June | Graffiti | \$0.00 |
| | Vandalism | \$6,290.00 |
| | Total: | \$6,450.00 |

CIVIC FACILITIES

| Month | Item | Cost |
|--------------|---------------|-------------------|
| April | Graffiti | \$1,080.00 |
| | Vandalism | \$0.00 |
| May | Graffiti | \$220.00 |
| | Vandalism | \$0.00 |
| June | Graffiti | \$600.00 |
| | Vandalism | \$0.00 |
| | Total: | \$1,900.00 |

STREETLIGHTING - WIRE THEFT

| Month | Item | Cost |
|--------------|------------------------|-----------------|
| April | Vandalism / Wire Theft | \$326.63 |
| May | Vandalism / Wire Theft | \$0.00 |
| June | Vandalism / Wire Theft | \$174.47 |
| | Total: | \$501.10 |

FIRE DEPARTMENT

There were no significant acts of vandalism to the Fire Department this quarter.



MUNICIPAL DEVELOPMENT

**PLANNING
BUILDING
LAND DEVELOPMENT
BYLAW ENFORCEMENT**

SECOND QUARTER REPORT, 2024

MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

ECONOMY AND HOUSING MARKET STARTS

According to the [Canadian Real Estate Association \(CREA\)](#), Canada's national average home price in May was \$699,117, a 4% decrease from the same period compared to May of last year (\$728,011). Despite the policy rate cut of 0.25% by the Bank of Canada on June 5, real estate activity across Canada dropped in both sales and house prices, compared to last year. Similarly, in BC and the Lower Mainland, slow sales are contributing to a large increase in inventory ([Central 1 Credit Union](#)). With slow sales activity and a steady increase in inventory, house prices are forecasted to slowly decline.

Chilliwack and District Real Estate Board (CADREB) and Fraser Valley Real Estate Board (FVREB) statistics indicate that the recent rate cut in June was not enough to boost home sales in the Fraser Valley. However, although sales counts were down, benchmark prices remained steady or increased in the region. Compared to June 2023's benchmark prices, CADREB [reports](#) the current benchmark price for a single-detached dwelling (two storey) increased 5.4% (\$1,047,500), townhomes increased 5.5% (\$642,600), and apartments increased 2.4% (\$418,500). In communities to the west (Abbotsford, Langley, Mission, North Delta, Surrey, and White Rock), the FVREB [reports](#) the current benchmark price for a single-detached dwelling increased 0.5% (\$1,528,900), townhomes increased 0.8% (\$851,100), and apartments increased 0.4% (\$551,100), compared to June 2023.

Residential [building permits in Chilliwack](#) continue to trend higher in the first and second quarters of 2024 compared to the same periods last year. To date, Chilliwack's total new residential building permit units are 414 (77 single detached, 16 townhomes, 321 apartment units) compared to 315 residential units for the same period in 2023. No new residential units

for duplexes have been issued so far this year.

Sources: CREA, Central 1 Credit Union, City of Chilliwack Building Permit Records, Chilliwack & District Real Estate Board, CMHC, Fraser Valley Real Estate Board

SHORT-TERM RENTALS

On May 1, the Province enacted new legislation related to short-term rentals that now includes, among other regulations, a requirement for operators to display a business licence number on their listing. As such, the City received an influx of business licence applications for short-term rentals. In the first quarter, the Planning Department issued 48 short-term rental licenses and has since received 74 more short-term rental applications. The first half of 2024 has had over three times the volume of applications when compared to 2023 where a total of 37 licences for short-term rentals were issued.

CITY & NEIGHBOURHOOD PROFILES

In April, the Planning Department presented Council with new city-wide and neighbourhood demographic profiles and a ten-year community trends report. These profiles and trends report show broad trends and changes in the community over the last ten years (three Census periods). After presenting to Council, this information was published on the City's website (chilliwack.com/population) and also shared with stakeholders such as the Fraser Valley Regional District, local First Nations, School District, Fraser Health, and Chilliwack Economic Partners Corporation.



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT

SMALL-SCALE HOUSING AND TRANSIT -AREA BYLAWS

Over the last two quarters, Planning staff have been working towards complying with the Provincial deadlines for Small-Scale Multi-Unit Housing (SSMUH) and Transit-Oriented Areas (TOA). Through inter-departmental workshops and discussions, a draft approach was presented to various Council Committees. In June, Council adopted the necessary zoning updates and TOA bylaw to comply with the new SSMUH and TOA legislation. Following the adoption of these bylaws, Planning staff prepared a “Quick Guide” and “FAQ Summary” to help communicate the changes to the public and development industry (chilliwack.com/housing).



PLANNING PROJECTS

Last quarter, Planning staff prepared and circulated four Request for Proposals/Quotations: 1) 2050 Official Community Plan Review, 2) Design Guidelines Review & Update, 3) Heritage Conservation Area Creation Project, and 4) Residential Development Financial Analysis. The closing dates, consultant contract agreements, and project initiations occurred throughout the second quarter of 2024. All projects are at their initial stages and staff will provide more updates on these projects in the coming months, including opportunities for engagement.

HOUSING TARGETS

In April 2024, the Provincial government announced the next 20 municipalities that will be subject to housing supply targets, as legislated through the *Housing Supply Act*. Chilliwack is identified as one of the 20 municipalities. Over this period, Planning staff have been meeting with Provincial representatives to clarify the City’s obligations. The Housing Target Order for Chilliwack can be found on the City’s website at chilliwack.com/housing. Planning staff will continue to provide more information as it becomes available.

HERITAGE STRATEGIC ACTION PLAN: NEXT STEPS

Planning staff continue to undertake the next steps in implementing the Heritage Strategic Action Plan:

Community Heritage Register: Progress continues on creating a future community heritage register, which will include 17 sites within Chilliwack that are protected by a Heritage Designation Bylaw. The next steps include notifying the property owners, which will begin over the next quarter.

Heritage Conservation Area Creation Project: Over this period, the City hired Donald Luxton and Associates Inc. to work on creating a heritage conservation area in the “Village Walk” area. The next step is Phase 1 of the project, which includes research, analysis, stakeholder workshops, and consultation with property owners in the “Village Walk” area. Once this project is complete, the heritage conservation area will be incorporated into the Official Community Plan by the end of 2025.

MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT



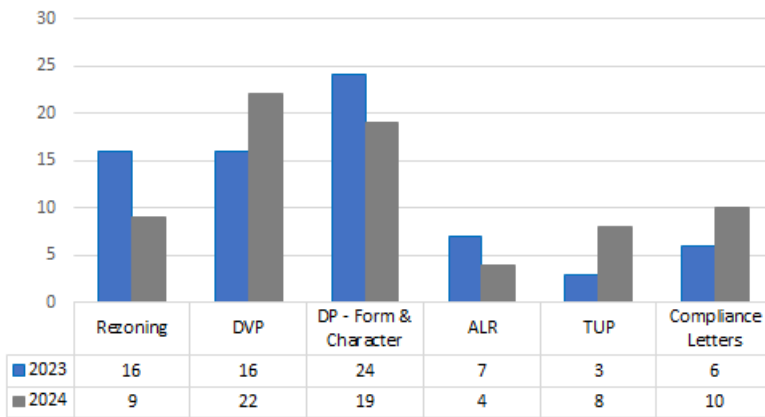
PLANNING APPLICATION SUMMARY – 2023

| APPLICATION | JAN | FEB | MAR | APR | MAY | JUN | JULY | AUG | SEPT | OCT | NOV | DEC | Q2 Totals | 2023 YTD Totals |
|-----------------------|-----|-----|-----|-----|-----|-----|------|-----|------|-----|-----|-----|-----------|-----------------|
| Rezoning | 7 | 3 | 4 | 8 | 5 | 3 | | | | | | | 16 | 30 |
| DVP | 9 | 5 | 7 | 6 | 7 | 3 | | | | | | | 16 | 37 |
| DP - Form & Character | 8 | 6 | 11 | 11 | 10 | 3 | | | | | | | 24 | 49 |
| ALR | 0 | 0 | 1 | 1 | 3 | 3 | | | | | | | 7 | 8 |
| TUP | 2 | 0 | 0 | 1 | 2 | 0 | | | | | | | 3 | 5 |
| Compliance Letters | 5 | 1 | 4 | 3 | 2 | 1 | | | | | | | 6 | 16 |
| New Business Licences | 35 | 77 | 38 | 56 | 55 | 62 | | | | | | | 173 | 323 |

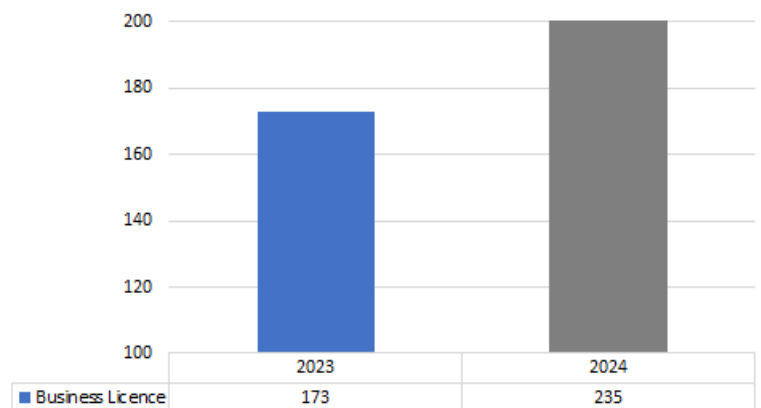
PLANNING APPLICATION SUMMARY – 2024

| APPLICATION | JAN | FEB | MAR | APR | MAY | JUN | JULY | AUG | SEPT | OCT | NOV | DEC | Q2 Totals | 2024 YTD Totals |
|-----------------------|-----|-----|-----|-----|-----|-----|------|-----|------|-----|-----|-----|-----------|-----------------|
| Rezoning | 1 | 4 | 7 | 5 | 1 | 3 | | | | | | | 9 | 21 |
| DVP | 8 | 2 | 12 | 9 | 6 | 7 | | | | | | | 22 | 44 |
| DP - Form & Character | 5 | 5 | 10 | 5 | 6 | 8 | | | | | | | 19 | 39 |
| ALR | 1 | 0 | 0 | 0 | 1 | 3 | | | | | | | 4 | 5 |
| TUP | 3 | 4 | 0 | 3 | 4 | 1 | | | | | | | 8 | 15 |
| Compliance Letters | 2 | 0 | 2 | 2 | 6 | 2 | | | | | | | 10 | 14 |
| New Business Licences | 58 | 63 | 67 | 84 | 67 | 84 | | | | | | | 235 | 423 |

2nd Quarter - 2023/2024 Comparison



2nd Quarter - 2023/2024 New Business Licence



MUNICIPAL DEVELOPMENT PLANNING DEPARTMENT



APPLICATIONS RECEIVED BY NEIGHBOURHOOD - 2nd QUARTER

| | Rezoning | Development Variance Permits | Development Permits Form & Character | ALR | TUP | *Business Licences |
|---------------------------|----------|---------------------------------|--|----------|----------|--------------------|
| Fairfield | | 1 | 1 | | | 5 |
| Little Mountain | | | | | | 3 |
| Chilliwack Proper | 5 | 5 | 8 | 1 | 5 | 79 |
| Chilliwack Mountain | | | | | | 4 |
| Cattermole | | | | | 1 | |
| Village West | | | 1 | | | 15 |
| Sardis | | | 4 | | 1 | 19 |
| Vedder | 1 | 2 | 1 | | | 41 |
| Greendale | | | | | | 20 |
| Greendale Area | | 1 | 1 | 1 | | |
| Yarrow | | 2 | 2 | 1 | 1 | 7 |
| Promontory | 1 | 8 | 1 | | | 24 |
| Ryder Lake | | | | | | 6 |
| Majuba Hill | | | | | | 2 |
| Eastern Hillside | 1 | | | | | 9 |
| Rosedale | | | | | | 2 |
| Valley North | 1 | 3 | | | | 11 |
| Valley South | | | | 1 | | 4 |
| Non Resident Businesses | | | | | | 41 |
| TOTAL APPLICATIONS | 9 | 22 | 19 | 4 | 8 | 292 |

*Note: Business Licences include new, change of address, ownership changes and non-resident.

MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



BUILDING PERMIT INFORMATION

2024 BUILDING PERMITS - 2nd QUARTER

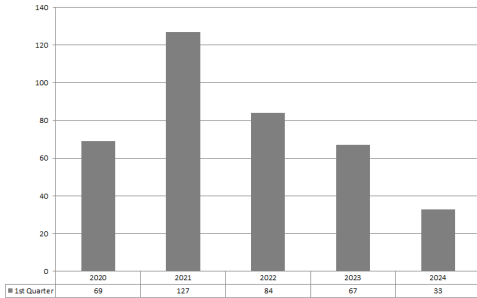
| | 2nd Quarter 2024 | | | 2024 YEAR-TO-DATE | | | 2nd Quarter 2023 | | | 2023 YEAR TO-DATE | | |
|---|-------------------------|-----------------|-------------------------|--------------------------|-----------------------------|--------------------|-------------------------|---------------|-------------------|--------------------------|---------------|-------------------|
| | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE |
| RESIDENTIAL | | | | | | | | | | | | |
| New single family (fee simple) | 14 | 21 | 8,330,000 | 27 | 42 | 14,296,154 | 27 | 42 | 15,525,000 | 35 | 53 | 20,975,000 |
| New single family (strata) | 3 | 3 | 1,200,000 | 11 | 18 | 4,975,000 | 10 | 16 | 4,415,000 | 14 | 22 | 6,915,000 |
| First Nations Lease | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| New 2 family duplex (fee simple) | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 400,000 | 1 | 1 | 400,000 |
| New 2 family duplex (strata) | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| New townhouses | 4 | 16 | 3,768,820 | 4 | 16 | 3,768,820 | 4 | 10 | 1,887,220 | 7 | 20 | 5,187,220 |
| New apartments | 3 | 149 | 40,050,000 | 6 | 321 | 68,200,000 | 2 | 162 | 29,500,000 | 3 | 206 | 41,500,000 |
| Mobile / manufactured homes | 1 | 1 | 218,000 | 2 | 2 | 458,000 | 0 | 0 | 0 | 1 | 1 | 300,000 |
| Secondary suites, TADs, etc. | 6 | 6 | 774,000 | 10 | 10 | 1,125,000 | 0 | 0 | 0 | 0 | 0 | 0 |
| Miscellaneous residential | 48 | 2 | 4,094,343 | 81 | 5 | 9,363,622 | 61 | 8 | 5,985,270 | 107 | 12 | 12,021,130 |
| TOTAL RESIDENTIAL | 79 | 198 | 58,435,163 | 141 | 414 | 102,186,596 | 105 | 239 | 57,712,490 | 168 | 315 | 87,298,350 |
| COMMERCIAL | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE |
| New commercial buildings | 1 | 676 | 550,000 | 2 | 815 | 625,000 | 3 | 4,279 | 18,500,000 | 3 | 4,280 | 18,500,000 |
| Misc. commercial (additions, improvements, etc.) | 21 | 0 | 7,990,000 | 41 | 0 | 13,828,100 | 22 | 0 | 6,171,750 | 32 | 0 | 10,340,600 |
| Commercial Signs | 17 | 0 | 165,770 | 30 | 0 | 303,288 | 27 | 0 | 329,496 | 42 | 0 | 436,964 |
| TOTAL COMMERCIAL | 39 | 676 | 8,705,770 | 73 | 815 | 14,756,388 | 52 | 4,279 | 25,001,246 | 77 | 4,280 | 29,277,564 |
| INDUSTRIAL | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE |
| New industrial buildings | 1 | 1,872 | 3,200,000 | 1 | 1,872 | 3,200,000 | 2 | 14,371 | 30,100,000 | 3 | 14,713 | 31,350,000 |
| Misc. industrial (additions, improvements, etc.) | 2 | 3,152 | 4,015,000 | 3 | 3,152 | 4,485,000 | 6 | 0 | 330,000 | 9 | 0 | 497,000 |
| TOTAL INDUSTRIAL | 3 | 5,024 | 7,215,000 | 4 | 5,024 | 7,685,000 | 8 | 14,371 | 30,430,000 | 12 | 14,713 | 31,847,000 |
| INSTITUTIONAL | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE |
| New institutional buildings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 906 | 0 | 0 | 0 | 0 |
| Misc. institutional (additions, improvements, etc.) | 0 | 0 | 0 | 3 | 0 | 6,049,653 | 4 | 906 | 5,400,000 | 5 | 906 | 5,850,000 |
| TOTAL INSTITUTIONAL | 0 | 0 | 0 | 3 | 0 | 6,049,653 | 4 | 1,812 | 5,400,000 | 5 | 906 | 5,850,000 |
| AGRICULTURAL | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE | PERMITS | M2 | VALUE |
| New agricultural buildings | 7 | 15,990 | 6,375,000 | 16 | 26,191 | 9,477,000 | 9 | 5,881 | 2,412,000 | 17 | 11,805 | 4,903,186 |
| Misc. agricultural (additions, etc.) | 3 | 1,490 | 600,000 | 4 | 1,755 | 850,000 | 4 | 482 | 331,000 | 8 | 3,996 | 1,811,000 |
| TOTAL AGRICULTURAL | 10 | 17,480 | 6,975,000 | 20 | 27,946 | 10,327,000 | 13 | 6,363 | 2,743,000 | 25 | 15,801 | 6,714,186 |
| OTHER | 2nd Quarter 2024 | 2024 YTD | 2nd Quarter 2023 | 2023 YTD | | | | | | | | |
| Demolition | 28 | 39 | 18 | 35 | | | | | | | | |
| Service Permits | 9 | 14 | 7 | 16 | | | | | | | | |
| | | | | | BUILDING INSPECTIONS | | | | | | | |
| | | | | | 2nd Quarter 2024 | | | | 2,273 | | | |
| | | | | | 2024 YEAR-TO-DATE | | | | 4,222 | | | |
| | | | | | 2nd Quarter 2023 | | | | 2,544 | | | |
| | | | | | 2023 YEAR-TO-DATE | | | | 4,443 | | | |
| | 2nd Quarter 2024 | | | 2024 YEAR-TO-DATE | | | 2nd Quarter 2023 | | | 2023 YEAR TO-DATE | | |
| MONTH-END TOTALS | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE | PERMITS | UNITS | VALUE |
| | 168 | 198 | 81,330,933 | 294 | 414 | 141,004,637 | 207 | 239 | 121,286,736 | 338 | 315 | 160,987,100 |

MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

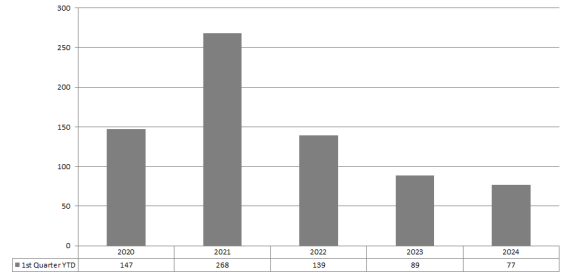


BUILDING PERMIT INFORMATION

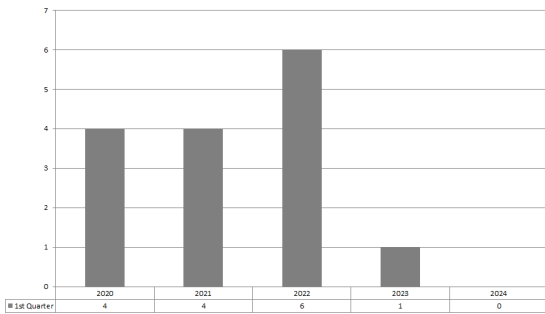
**Single Family
2nd Quarter 5-Year Comparison**



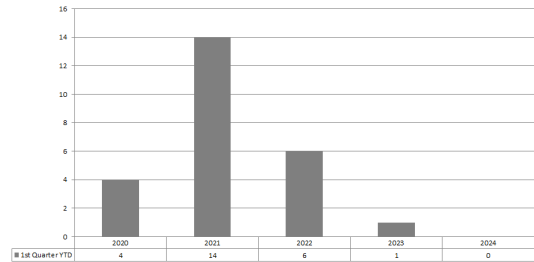
**Single Family
Year-To-Date 5-Year Comparison**



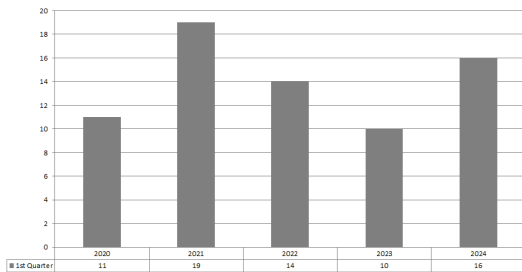
**2-Family Dwellings
2nd Quarter 5-Year Comparison**



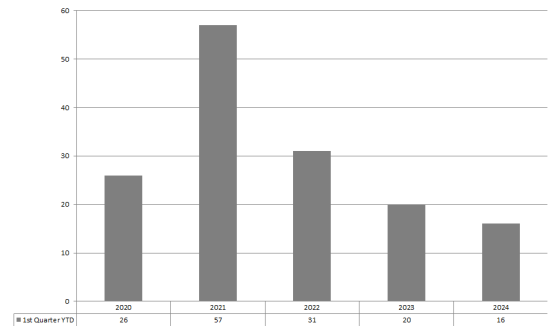
**2-Family Dwellings
Year-to-date 5-Year Comparison**



**Townhouses
2nd Quarter 5-Year Comparison**



**Townhouses
Year-To-Date 5-Year Comparison**

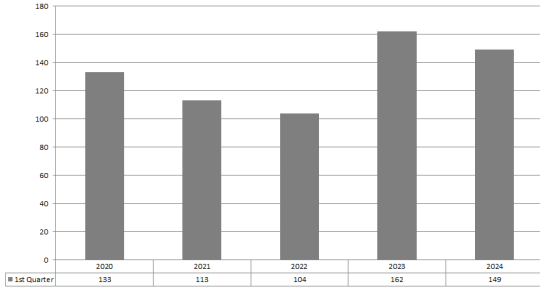


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

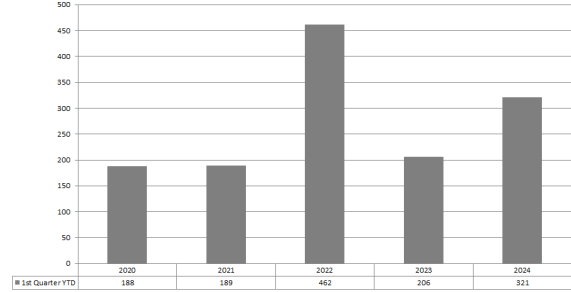


BUILDING PERMIT INFORMATION

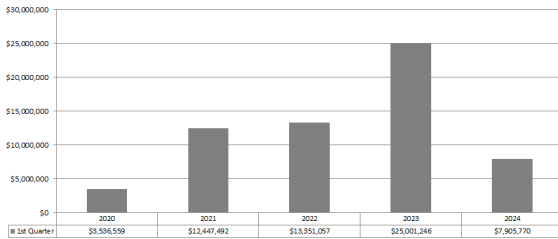
**Multi-Family Apartments
2nd Quarter 5-Year Comparison**



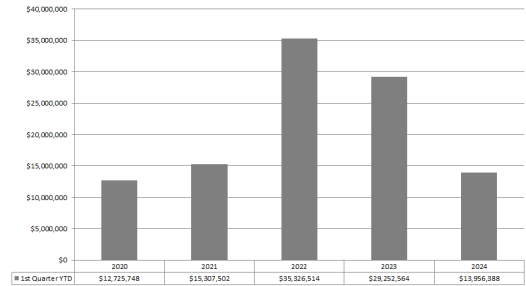
**Multi-Family Apartments
Year-To-Date 5-Year Comparison**



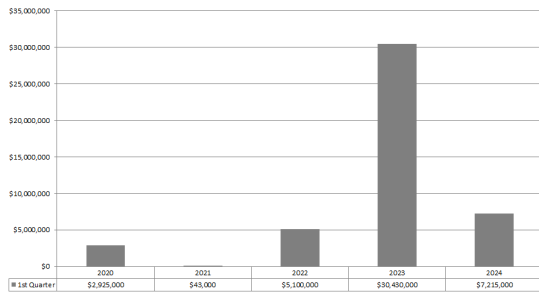
**Commercial
2nd Quarter 5-Year Comparison**



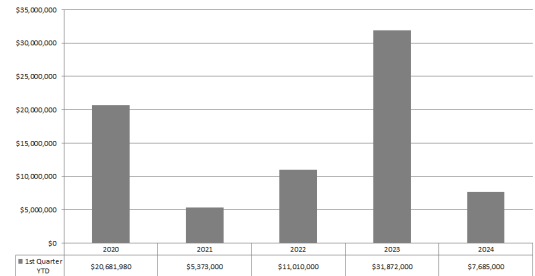
**Commercial
Year-To-Date 5-Year Comparison**



**Industrial
2nd Quarter 5-Year Comparison**



**Industrial
Year-To-Date 5-Year Comparison**

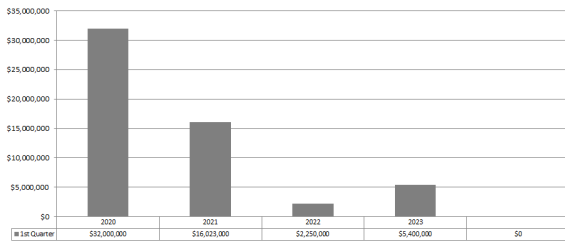


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

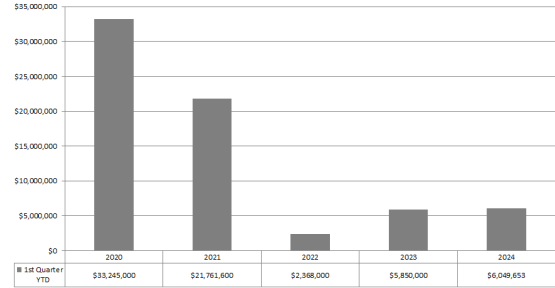


BUILDING PERMIT INFORMATION

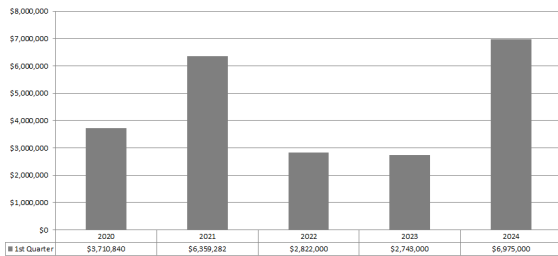
Institutional
2nd Quarter 5-Year Comparison



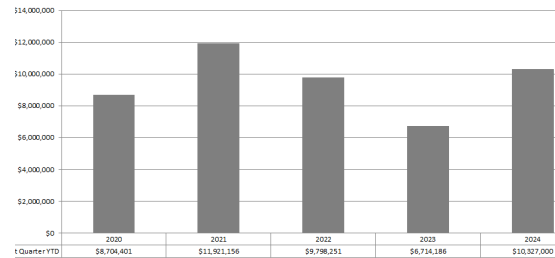
Institutional
Year-To-Date 5-Year Comparison



Agricultural
2nd Quarter 5-Year Comparison



Agricultural
Year-To-Date 5-Year Comparison



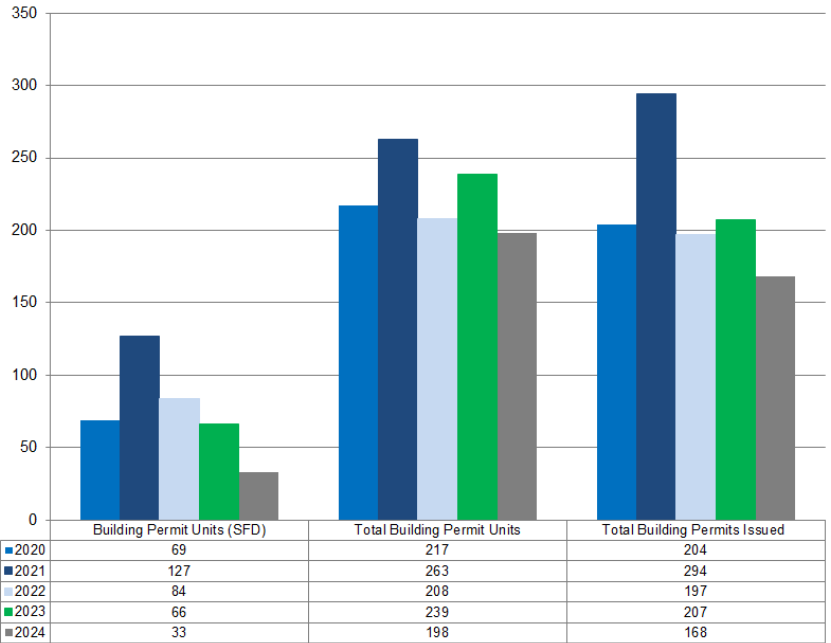
MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT



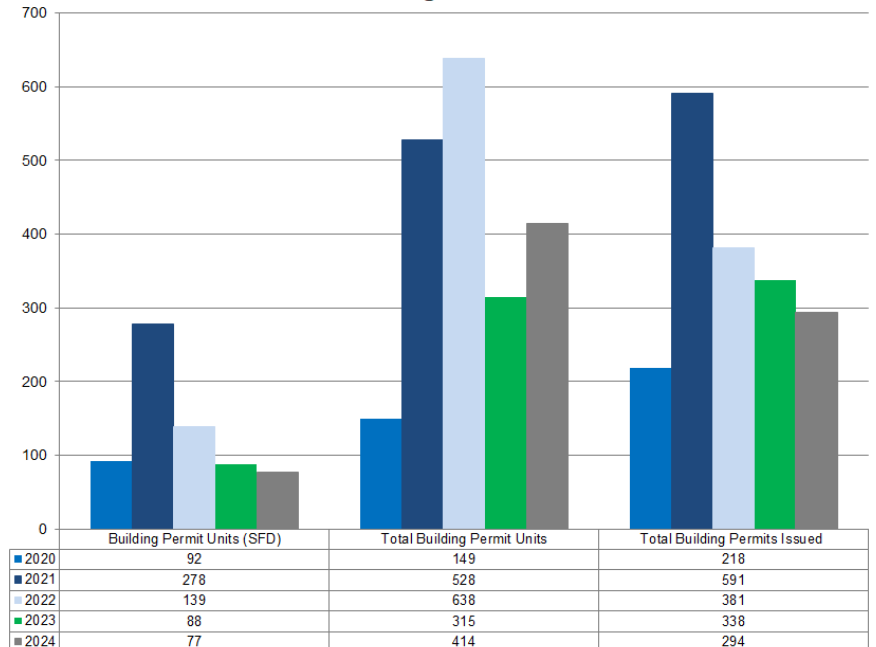
BUILDING PERMIT INFORMATION



**2nd Quarter 5-Year Comparison
Building Permits**



**Year-to-Date 5-Year Comparison
Building Permits**

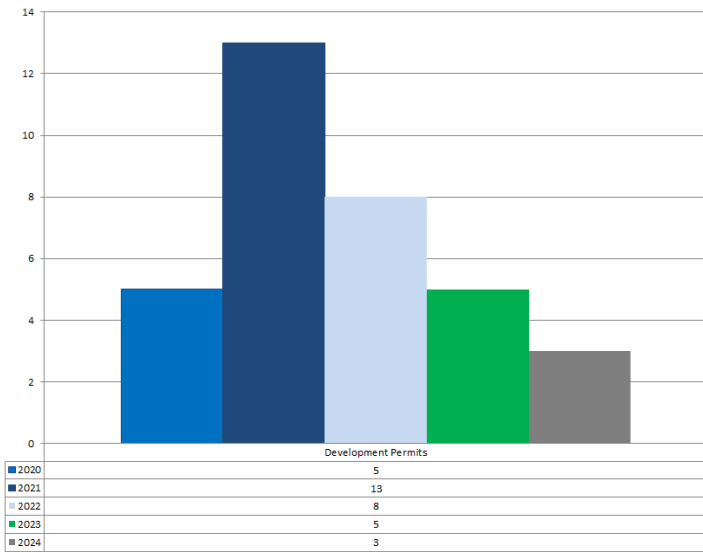


MUNICIPAL DEVELOPMENT BUILDING & LAND DEVELOPMENT

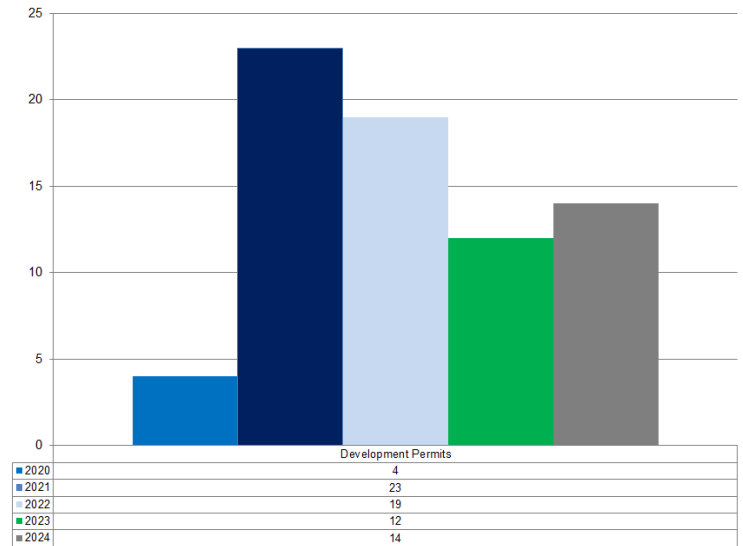


LAND DEVELOPMENT INFORMATION

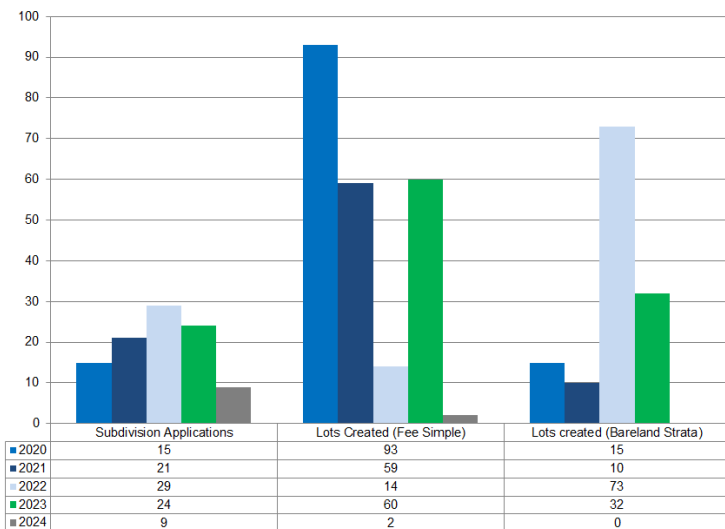
2nd Quarter 5-Year Comparison
Development Permits



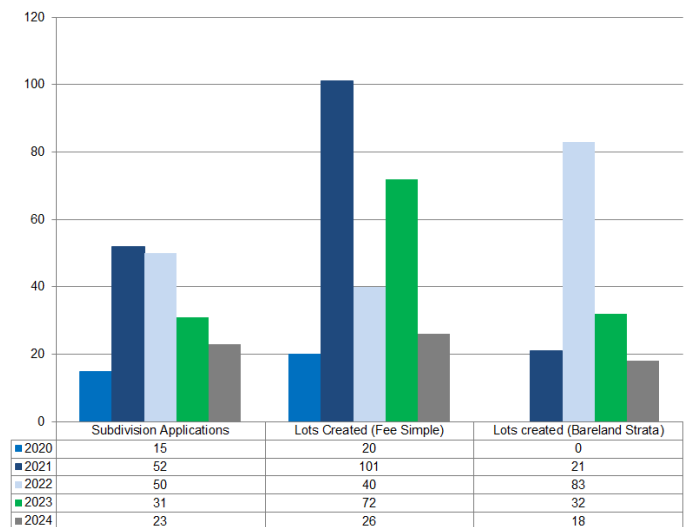
Year-to-Date 5-Year Comparison
Development Permits



2nd Quarter 5-Year Comparison
Subdivision



Year-to-Date 5-Year Comparison
Subdivision

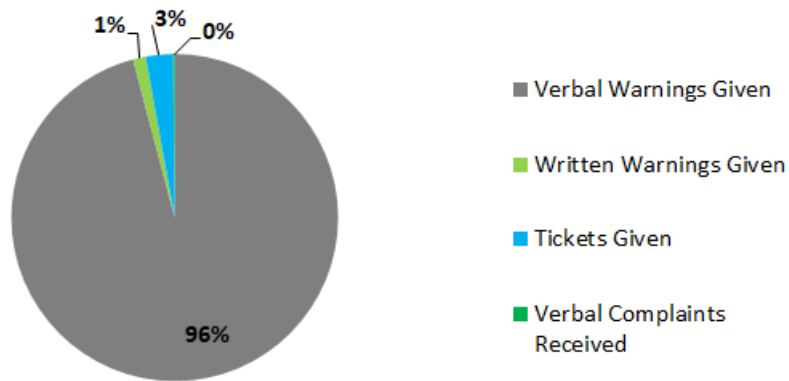


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

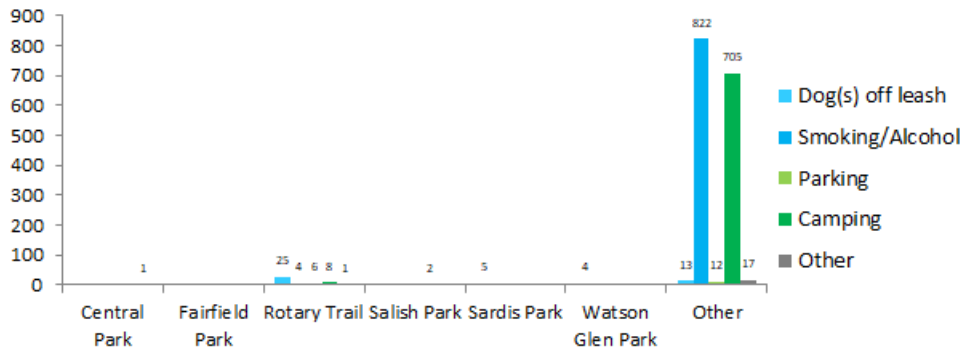


BYLAW BIKE PATROL INFORMATION

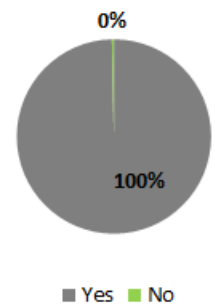
Total Monthly Stats



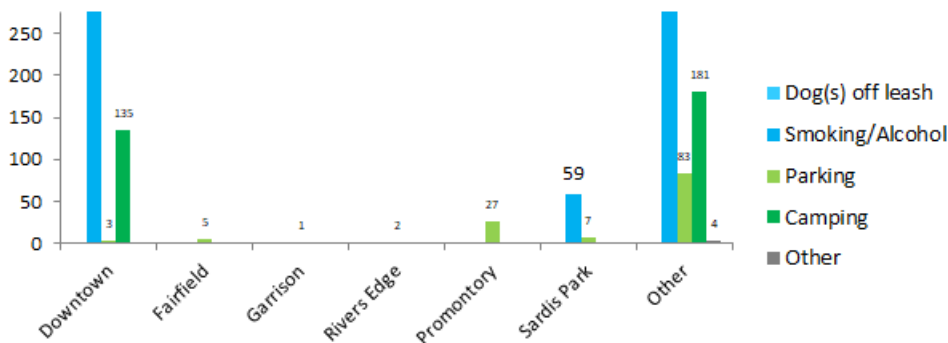
Verbal Warnings (Parks)



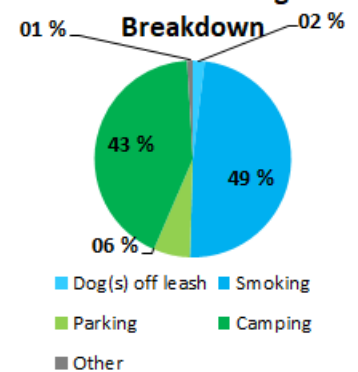
Verbal Warning - Compliance Achieved



Verbal Warnings (Neighbourhoods)



Verbal Warning Breakdown

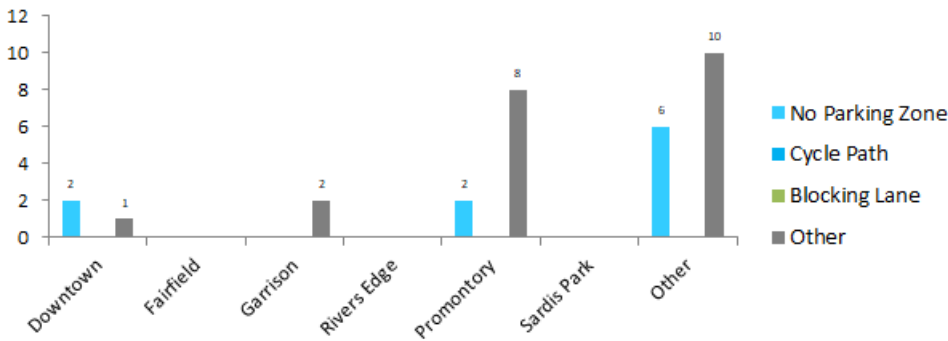


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

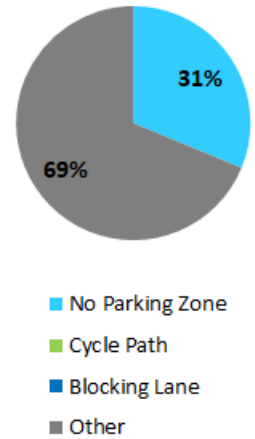


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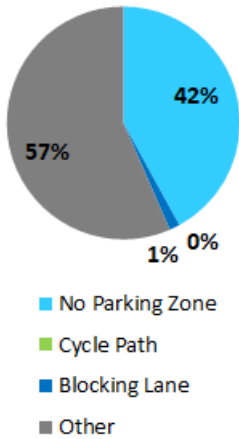
Written Warnings (Neighbourhoods)



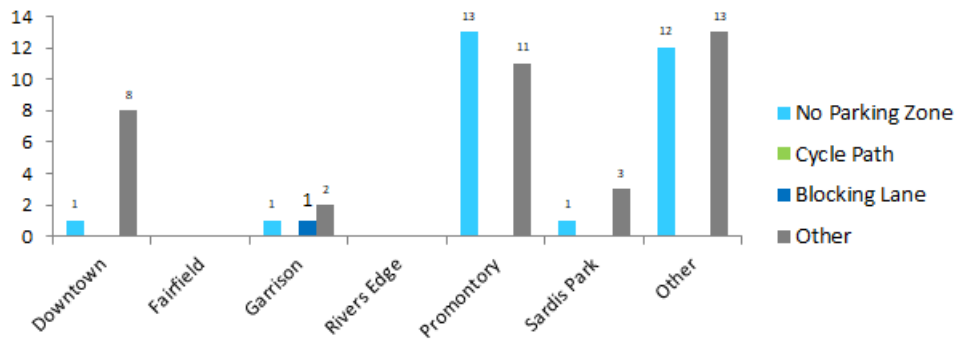
Written Warning Breakdown



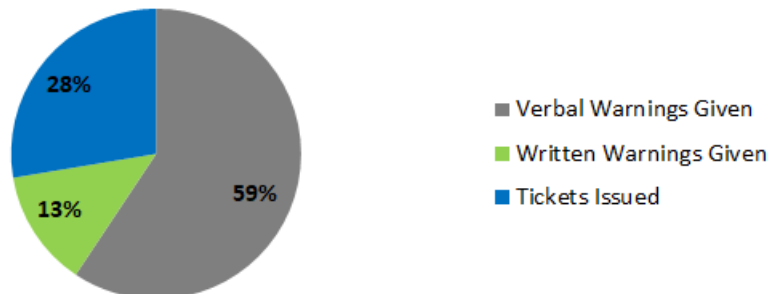
Ticket Breakdown



Tickets Issued (Neighbourhoods)



Parking Enforcement Type

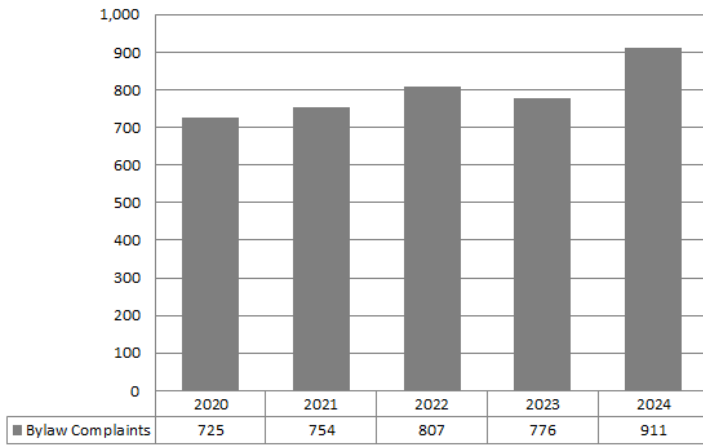


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

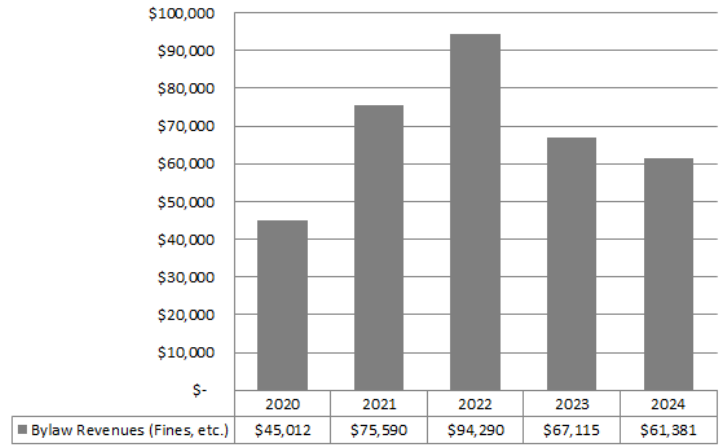


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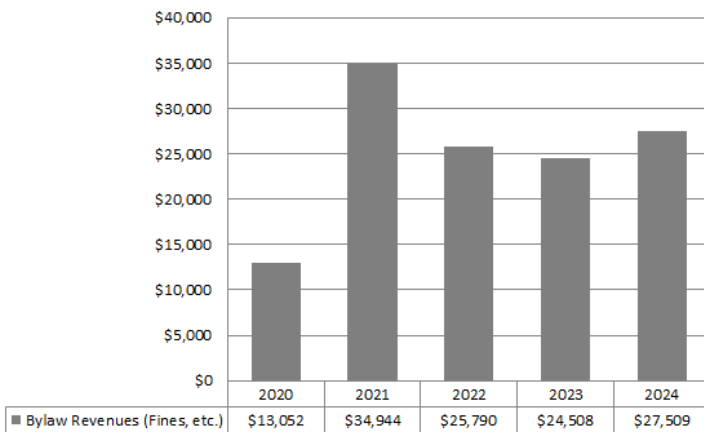
Bylaw Enforcement
2nd Quarter 5-Year Comparison Complaints



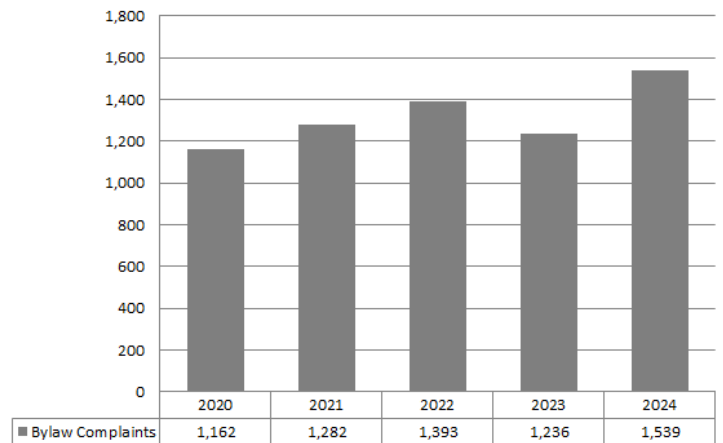
Bylaw Enforcement
Year-to-Date - 5-Year Comparison Revenues



Bylaw Enforcement
2nd Quarter 5-Year Comparison Revenues



Bylaw Enforcement
Year-to-Date - 5-Year Comparison Complaints

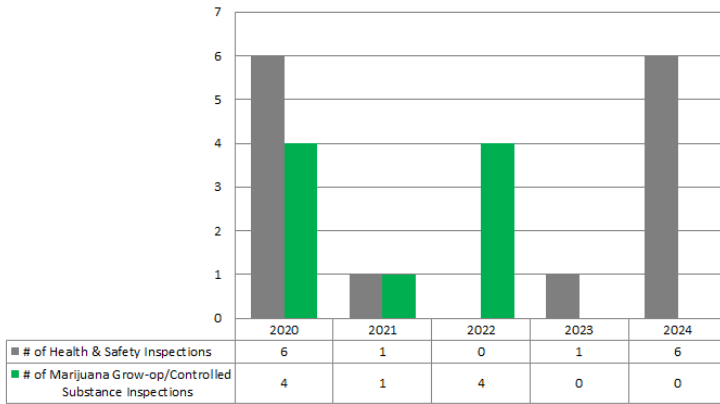


MUNICIPAL DEVELOPMENT BYLAW ENFORCEMENT

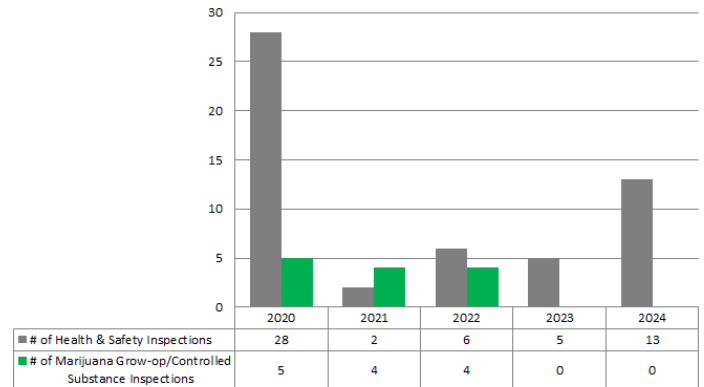


BYLAW ENFORCEMENT INFORMATION

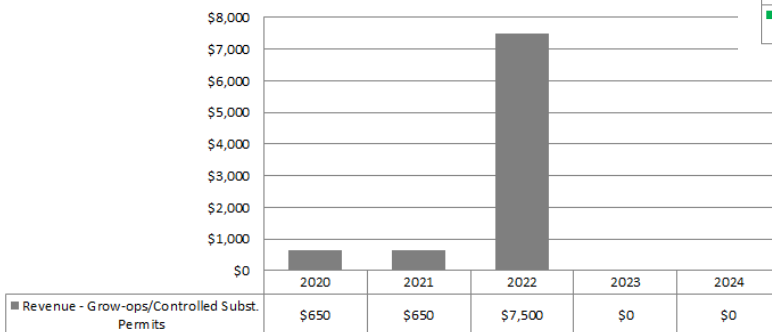
Health & Safety Enforcement Inspections
2nd Quarter 5-Year Comparison



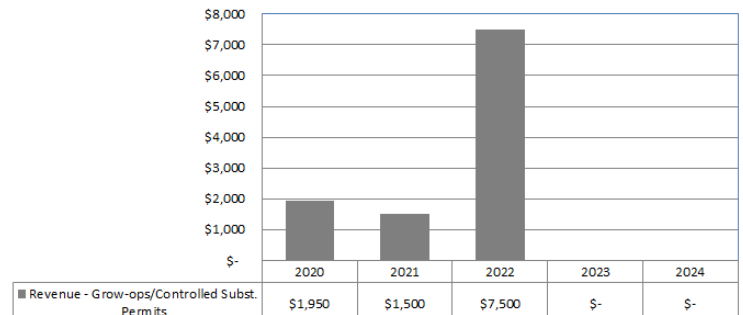
Health & Safety Enforcement Inspections
Year-to-Date - 5-Year Comparison



Health & Safety
2nd Quarter 5-Year Comparison Revenues



Health & Safety Revenues
Year-to-Date - 5-Year Comparison Revenues





SOCIAL DEVELOPMENT

**COMMUNITY SAFETY PLAN
HOMELESSNESS ACTION PLAN
REACHING HOME
CHILLIWACK HEALTHIER
COMMUNITY**

SECOND QUARTER REPORT, 2024

SOCIAL DEVELOPMENT COMMUNITY SAFETY PLAN

COMMUNITY SAFETY PLAN

Significant work continued to support the implementation of the Chilliwack Community Safety Plan. The Community Safety Governance Committee continues to plan focus group meetings with subject matter experts to review items in the plan that require further collaboration, including discharge planning, detox and treatment services, youth programming, and early interventions.

Coordinated Community Outreach

- **Pacific Community Resources Society (PCRS)** made 834 contacts accompanying the Community Response Team daily patrols, and 961 contacts during daily outreach;
- **Cyrus Centre** made an average of 10 contacts daily in April and May, and an average of eight in June. Staff have put 910 hours into street outreach, and five youth have been housed this quarter.

Through this work, individuals experiencing homelessness are connected to services, including health services, income supports, housing, and residential treatment.

Funding will continue in 2024-2025, with a focus on a more collaborative and coordinated approach between Cyrus Centre, PCRS and various supporting agencies seven days a week.

Case Management continues in conjunction with daily Community Response Team/outreach patrols, as well as through weekly Situation Table (CIRT) and bi-weekly Shop Talk meetings. Case Management Services through PCRS continue to support individuals and families to retain housing.

Public Safety Advisory Committee (PSAC) – Continued to meet monthly in quarter two.

Assertive Community Treatment (ACT) and Car 67 – The Mobile Integrated Crisis Response (MICR) team has continued working in the community through a partnership between the RCMP and Fraser Health. Efforts to advocate for an ACT team by the Community Safety Governance Committee are ongoing.

Early Interventions — A focus group will be scheduled in quarter three to gain a better understanding of the issues affecting young people and identify future opportunities for next steps.

Funding for Indigenous Homelessness – Staff continue to advocate for Reaching Home funding for Indigenous Homelessness.

Culturally Appropriate Outreach and Training/Collaboration – Historical Impact Training was provided by Kelowa Edel from Stó:lō Service Agency. 33 staff from local service agencies attended. This will be provided again in the fall, ensuring support staff are able to provide services in a culturally competent way.

SOCIAL DEVELOPMENT HOMELESSNESS ACTION PLAN



Mobile Health Supports – Fraser Health’s Integrated Homelessness Action Response Team (IHART) and Intensive Case Management (ICM) Team remain active in Chilliwack. Team members are connected and collaborating with RCMP and local service providers and continue to provide mobile, on-call outreach, including medical and mental health supports.

Community events staff attended during quarter two included:

- Wellness Centre BBQ
- Chilliwack Walk for Alzheimer's
- Qwi:qwelstom Justice Open House
- Wilma’s Transition Society’s National Indigenous Peoples Day
- Chilliwack Community Services’ Paramount Open House

HOMELESSNESS ACTION PLAN

In the second quarter of 2024, the following actions were taken by the City, Province, and non-profit partners to implement objectives of Chilliwack’s Homelessness Action Plan:

Develop and Implement Housing First –

Housing Hub, operated by PCRS, receives funding from Reaching Home for two Housing Support Facilitators that work to house and support individuals and families that are either experiencing or at imminent risk of homelessness following Housing First principles. The Housing Support Facilitator has a caseload of 32 participants along with 18 attached children. A highlight for Housing Hub this quarter was working with Chilliwack Community Services to house three participants into the new Paramount Project.

The CHC Housing First Task Team —

continues to meet monthly to discuss shelter, housing and support services, vacancies, opportunities and challenges. This quarter, challenges included a lack of doctors to complete PWD applications, shelter bans, staffing, funding, and overarching staff fatigue. Opportunities included a Super Clinic hosted by PCRS, availability of the Indigenous Housing Fund, improving transitions and gaps with hospital discharges, shelter stays and housing, and resources for hoarding.

Wellness Centre— In quarter two, Lookout Society took over operations of the Wellness Centre, which is open daily from 7am—7pm. 30 overnight shelter beds have now been added to the Centre, through funding from BC Housing. The Centre continues to provide a safe space to rest, eat, shower, do laundry, and get help with Income Assistance applications, identification, minor medical care, and housing applications. During the second quarter, the Wellness Centre had 7,258 unique visits.

SOCIAL DEVELOPMENT HOMELESSNESS ACTION PLAN



Increase coordination amongst agencies to prevent homelessness - weekly Chilliwack Interagency Response Team (Situation Table) meetings continue to take place. This meeting provides partners with an update regarding vulnerable individuals with immediate high risks. Five individuals were supported, including three youth referrals from School District 33 and two adult referrals from the Province, and RCMP.

Several meetings to address homelessness, substance use and mental health needs at a local level took place, including:

- Vulnerable Populations at Chilliwack General Hospital and in Community with Fraser Health and local shelter staff to discuss ways to improve services.
- Wellness Centre tour and meeting regarding the changes to daily operations and the addition of shelter beds.
- Meetings with local Elders.
- Ruth and Naomi's Downtown Cleanup Peer Initiative.
- Meetings with the Downtown BIA and service providers.



Bi-weekly Shop Talk meetings continued, where front-line staff meet to share current successes and challenges, as well as agency updates. This meeting is facilitated through a partnership with the City and PCRS, and supported by Reaching Home funding. In quarter two, Shop Talk members presented 66 individuals experiencing homelessness.

The following agencies participate in this meeting on a regular basis:

- Connective Support Society
- PCRS
- Ministry of Social Development and Poverty Reduction
- Rain City Housing Society
- Chilliwack Probation
- RCMP
- Chilliwack Community Living BC
- Fraser Health— IHART, Rapid Access to Additions Care and Intensive Case Management
- PearlLife Renewal
- Ann Davis Transition Society
- Cyrus Centre
- Salvation Army
- Wilma's Transition Society
- Canadian Addiction Treatment Centres
- Lookout Society

| | |
|-----------------------------|-----------|
| Shop Talk Stats Q2 | |
| Females | 24 |
| Males | 42 |
| < 20 | 2 |
| 20's | 18 |
| 30's | 26 |
| 40's | 10 |
| 50's | 2 |
| 70's | 1 |
| Indigenous | 16 |
| Use Substances | 53 |
| Mental Health | 56 |
| Cognitive Impairment | 20 |

SOCIAL DEVELOPMENT

REACHING HOME

REACHING HOME—CANADA'S STRATEGY TO END HOMELESSNESS

Reaching Home is a community-based, federally funded program aimed at preventing and reducing homelessness by providing direct support and funding to designated communities. In 2020, Chilliwack became a designated community. A contract renewal was received in quarter one to extend the program for a minimum of two years. An additional two years may be provided pending implementation of Coordinated Access and Homeless Individuals and Families Information System (HIFIS).

In quarter two, Reaching Home updated the directives for the program. These updates were intended to integrate community feedback, provide additional clarification, and communicate expectations regarding governance, Coordinated Access, use of the HIFIS. Staff attended various training sessions to familiarize themselves with the revisions.

The following sub-projects were operationalized:

- **Coordinated Community Outreach**
PCRS and Cyrus Centre
- **Prevention and Diversion**
Chilliwack and District Seniors' Resources Society
 - Shelter and Diversion served 40 individuals
 - Emergency housing helped six individuals and the hamper program was accessed by 80 individuals.
- **Housing Hub—Case Management Services**
PCRS

The following Reaching Home related tasks were completed:

- Reaching Home Community Homelessness Report (2023-2024) completed, reviewed by the Community Advisory Board and submitted to INFC.
- Annual Results Reporting for the 2022, 2023 and 2024 projects.
- Update of Reaching Home Results Reporting Online (RROL) database.
- Meetings regarding the Homelessness Indicator Project.

SOCIAL DEVELOPMENT REACHING HOME

Coordinated Access (CA) – Staff continued to meet with service providers, Infrastructure Canada, Homelessness Policy Directorate, and BC Housing regarding federal and provincial alignment on CA and HIFIS implementation during the second quarter.

Significant steps have been made to advance HIFIS implementation including:

- Training for Governance Committee members.
- Attendance at meeting with the federal government, Ministry of Housing, BC Housing and BC Community Entities regarding efforts to address homelessness in BC.
- HIFIS sandbox testing and submitted results to BC Housing.
- Shared administration documents such as the Project Charter, Privacy Impact Assessment, User Manual, Data Flow Map, Data Sharing agreement, Integrated Program Agreement and Client Consent Forms.

Point in Time Count (PiT Count) - In quarter two, staff began planning the federally mandated Point in Time Count. A PiT Count is a strategy to help determine the extent of homelessness in a community on a given night, or at a single point in time. A PiT Count allows a community to better understand the nature and extent of homelessness and the characteristics of the homeless population. A committee was formed in early spring and several planning meetings have taken place.

These meetings helped determine a methodology to ensure core standard and requirements are met, as well as outlining how the count will be conducted.

2024 Chilliwack Point-in-Time (PiT) Count

Why does the PiT Count Matter?
Housing is a human right and a community duty!
The count will help us to understand the needs and circumstances of the unhoused community

Local Services will Benefit
Data from the count can be used by local social services agencies to appeal to all levels of government for more funding

A National Initiative
All levels of government are invested in solutions to the housing crisis. Local Residents and businesses have a huge stake in housing crisis solutions

SOCIAL DEVELOPMENT

CHILLIWACK HEALTHIER COMMUNITY



CHILLIWACK HEALTHIER COMMUNITY

Regular CHC Partner and Task Team Meetings -

In the second quarter of 2024, the CHC Partner meeting was held on March 26. The bi-monthly meetings follow a hybrid format. It has been observed that there is a roughly equal distribution of in-person and online participants. Partners with access needs were encouraged to inform the Coordinator in advance to ensure necessary accommodations.

The meetings provide a platform to celebrate successes, address challenges, and identify opportunities presented by task team and working group leaders. The reporting format adopted in early 2023 ensures consistent content and efficient flow. Through discussions, shared insights, and new perspectives, the partnership continually supports CHC's work.

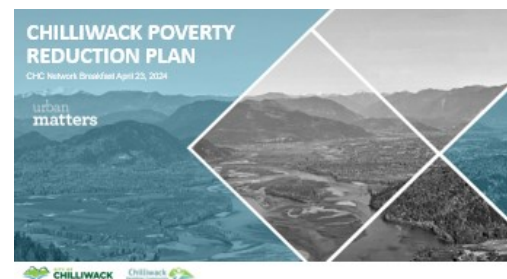
The CHC Coordinator met regularly with task teams and working groups, supporting both new initiatives and ongoing business.

Second Quarter Highlights

The **Poverty Reduction Task Team (PRTT)** continued to support Urban Matters on the development of a localized poverty reduction plan for Chilliwack.

The Poverty Reduction Task Team's meeting schedule was responsive to the needs of the Poverty Reduction Plan during its drafting. Task team members recommended specific edits via email, conversations and in a formal meeting.

The engagement phase concluded with the CHC Information and Networking Breakfast on April 23. Moving into the third quarter, the next steps involve finalizing the plan and preparing it for public release.



The **Healthy Aging Task Team (HATT)** is deeply engaged in planning the Aging Well Expo. The free community event, scheduled for October 17, 2024, will be held at Evergreen Hall.



Collective efforts have resulted in securing 75% of the sponsorship goal from the local businesses, with an invested interest in the older adult community. Additionally, space for up to 30 exhibitors has been built into the event to showcase resources and initiatives for non-profit organizations. These exhibitors will provide valuable information and support to attendees.

SOCIAL DEVELOPMENT

CHILLIWACK HEALTHIER COMMUNITY



The **Chilliwack Food Council (CFC)** continues to explore three main priorities: (1) creating an engagement strategy to share food resource information with those in need; (2) establishing a plan for council members to connect with smaller groups unable to attend meetings; and (3) potentially developing a food charter for Chilliwack.



The **Sexuality and Gender Equity Working Group (SAGE)** has submitted content for a print and digital resource card. Eager to complete the project and share it with the community, the group will make the finalized resource available on the CHC website and distribute print copies accordingly.

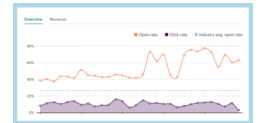
CHC/CYC Friday Mailout –



The CHC / CYC Mailout

CHC continues to send out weekly newsletters every Friday, updating and connecting partners and organizations on what is happening in the community, including local events, grant programs, continuous learning opportunities and employment postings. The weekly mailout has over 900 subscribers.

According to Mailchimp analytics, CHC/CYC weekly email campaigns are performing well, with higher than average open rates compared to the industry standard for non-profits in their category, and a respectable click rate indicating good engagement from their audience.



Information and Networking Breakfasts Events -

An Information and Networking Breakfast was held on April 23 at the Chilliwack Cultural Centre. Urban Matters' Erin Welk presented the progress on the Chilliwack Poverty Reduction Plan (PRP)

The presentation provided a thorough overview of the plan's goals and objectives, the engagement process, a summary of feedback received, and the key themes and objectives identified. Attendees were then invited to brainstorm key actions required to achieve these objectives and to discuss the roles of the City, community partners, and other levels of government in this process. Ideas from this session were noted by the consultant for consideration in the plan's drafting phase.



SOCIAL DEVELOPMENT CHILLIWACK HEALTHIER COMMUNITY



CHILLIWACK HEALTHIER COMMUNITY

Empowering Choices for Healthy Aging—On June 25, the CHC Healthy Aging Task Team (HATT), in partnership with Fraser Health, hosted an event at Evergreen Hall. This free community event showcased safety and health services information for older adults. Representatives from Home Health, Advance Care Planning, Falls and Injury Prevention, and Social Prescribing presented to an engaged audience of approximately 109 local residents. Resource tables facilitated information sharing and meaningful connections between Fraser Health staff and attendees. Light refreshments were provided and well received by all.



Historical Impact Training -

In recognition of Indigenous Peoples Day, Historical Impact Training took place on June 19 for CHC member organizations. A group of 30 individuals completed the training, facilitated by Kelowa Edel, at The'í:tselíya - S.A.Y. Health & Community Centre. This was the first of two sessions, with the second session, "Doing Our Work in a Good Way," scheduled for September 27.



Community Connections -

In-person and virtual meetings, events, training opportunities and community initiatives included:

- Chilliwack Child and Youth Committee's (CYC) monthly meetings and Annual Conversation Event
- Chilliwack Learning Society's Volunteer/Community Partner Appreciation Event
- Downtown Chilliwack Community Market, Sundays between 10 am to 2 pm
- Historical Impacts Training at The'í:tselíya - S.A.Y. Health & Community Centre
- Qwi:qwelstóm Open House at The'í:tselíya - S.A.Y. Health & Community Centre
- Spring Healthier Community Virtual Townhall Meeting showcasing the Fraser Health Planetary Health Strategy
- University of the Fraser Valley's Upgrading and University Preparation 50-year Reunion
- Walk for Alzheimer's Fundraiser

